



Agilent E5505A Phase Noise Measurement System

Installation Guide

Fifth Edition, December 2009

IMPORTANT

Create a Recovery DVD
Refer to Chapter 5, Recovery



Agilent Technologies

Notices

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Manual Part Number

E5505-90001

Edition

Fifth Edition, December 2009

Printed in USA

Agilent Technologies, Inc.
1400 Fountaingrove Pkwy
Santa Rosa, CA 95403

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Contents

1 General Information

Introduction	8
Table 1. E5505A installation reading road map	8
Unpacking and Inspecting the System	9
To unpack a racked system	9
To unpack a benchtop system	10
Inspecting the system	10
Table 2. E5505A connectors and adapters	11
System Overview	12
Figure 1. Agilent E5505A benchtop system, typical configuration	13
Table 3. Equivalent system/instrument model numbers	13
System Specifications	14
Table 4. Mechanical and environmental specifications	14
Table 5. Operating characteristics	14
Table 6. Amplitude ranges	15
15	
Power requirements	15
Table 7. E5505A maximum AC power requirements	15
Documentation	17
Figure 2. Navigate to system documentation	17

2 Flat-Panel Display

Connecting a Rack-Mounted Flat-Panel Display	20
Table 8. Monitor, keyboard, and mouse parts listing	20
Figure 3. Display assembly installation	21

3 System Interconnections

Making Connections	24
Figure 4. Connect adapter to back of PC digitizer card	24
System Connectors	25
Table 9. E5505A connectors and adapters	25
System Cables	26
Table 10. E5505A cables and connections	26
Figure 5. System connections with test set, standard model	27
Figure 6. System connections with test set, option 001	28
Figure 7. System connections with test set, option 201	29

4 Measurement Software

Powering the System On	32
To power on a racked system	32
To power on a benchtop system	32
Starting the Measurement Software	33
Figure 8. Log-In Window	33
Figure 9. E5500 UI and Shutdown desktop shortcuts	33
Figure 10. Navigate to E5500 user interface from start menu	34
Figure 11. Main E5500 user interface window	35
Specifying Assets for the Confidence Test	36
Figure 12. Navigate to server hardware connections	36
Figure 13. Successful I/O check	37
Figure 14. Failed I/O check	37
Figure 15. Select test set, FFT analyzer, and swept analyzer	38
Running the Software Confidence Test	39
Figure 16. Opening the parameters definition file	39
Table 11. Parameter Data for the Agilent N5500A Confidence Test Example	40
Beginning the Measurement	41
Figure 17. Selecting a new measurement	41
Figure 18. Selecting a new measurement	41
Figure 19. 50 W connector location for measurement	42
Making the Measurement	42
Figure 20. Typical phase noise curve for a system confidence test	43
Congratulations	43
Additional Assets	44
Configuring an Asset	44
Figure 21. Navigate to Asset Manager	44
Figure 22. Navigate to Add in Asset Manager	45
Figure 23. Select source as asset type	45
Figure 24. Choose source	46
Figure 25. Select I/O library	47
Figure 26. Enter asset and serial number	47
Figure 27. Enter comment	48
Figure 28. Click Check button	48
Figure 29. Confirmation message	49
Verifying Server Hardware Connections	50
Figure 30. Navigate to server hardware connections	50
Figure 31. Select Sources tab	50
Figure 32. Successful I/O check	51

Figure 33. Failed I/O check	51
Setting GPIB Addresses	53
Table 12. Default GPIB addresses	53
Figure 34. Asset Manager on System menu	54
Figure 35. Asset Manager window	54
Figure 36. GPIB address dialog box	55
Powering the System Off	56
To power off a racked system	56
To power off a benchtop system	56
Using the E5500 Shutdown Utility	56
Figure 37. Shutdown utility icon	56

5 Recovery

Hard Drive Recovery Process - Advantech PC	58
Create an Image on the Recovery DVD	58
Recover From a System Crash Using the Recovery Partition	61
Re-image a New Hard Drive Using the Recovery DVD	62
Partition a New Hard Drive Using Windows Disk Manager®	63
Create an Image on the New Recovery Partition	64
System Boot Order Check	65
Hard Drive Recovery Process - Kontron PC	66
67	
Configuring recovery prompt timing	68
Hard Drive Disk Replacement Procedure	68
Figure 38. Hard Disk Drive Assembly	69
Figure 39. Ejector Lever Pulled Up	70
Figure 40. Ejector Lever Pushed Down	70

6 Preventive Maintenance

Using, Inspecting, and Cleaning RF Connectors	72
Repeatability	72
RF Cable and Connector Care	72
Proper Connector Torque	73
Table 13. Proper Connector Torque	73
Connector Wear and Damage	73
SMA Connector Precautions	74
Cleaning Procedure	74

Table 14. Cleaning Supplies Available from Agilent	75
General Procedures and Techniques	76
Figure 41. GPIB, 3.5 mm, Type-N, power sensor, and BNC connectors	76
Connector Removal	77
Instrument Removal	79
Standard instrument	79
Half-Rack-Width Instrument	80
Figure 42. Instrument lock links, front and rear	81
Benchtop Instrument	81
Instrument Installation	82
Standard rack instrument	82
Half-Rack-Width instrument	83
Benchtop instrument	83

A Service, Support, and Safety Information

Safety and Regulatory Information	86
Safety summary	86
Equipment Installation	86
Environmental conditions	87
Before applying power	87
Ground the instrument or system	88
Fuses and Circuit Breakers	88
Maintenance	89
Safety symbols and instrument markings	89
Table 15. Safety symbols and instrument markings	89
Declaration of Conformity	91
Compliance with German noise requirements	91
Table 16. German noise requirements summary	91
Compliance with Canadian EMC requirements	91
Service and Support	92
Service and Support Options	92
Contacting Agilent	92
Shipping Your Analyzer to Agilent for Service or Repair	93
Return Procedure	94
Determining your instrument's serial number	94
Figure 43. Serial number location	94
Shipping the instrument	95



1 General Information

Introduction	8
Unpacking and Inspecting the System	9
System Overview	12
System Specifications	14
Documentation	17

This chapter introduces you to the Agilent E5505A Phase Noise Measurement System. It contains an overview of the system, system specifications, and guidelines for unpacking a system. It also provides a reading road map for installation documentation.



Introduction

Use this guide to unpack, connect instruments (if needed), power on, configure, test, and power off your Agilent E5505A Phase Noise Measurement System. For all system models, start with the information in this chapter—especially the unpacking guidelines starting on [page 10](#).

If you've ordered a *racked system*, it arrives as a turnkey solution—ready to power on with all hardware and software installed. If you've ordered a flat-panel display, procedures for mounting it are in [Chapter 2](#). Follow the powering on procedures in [Chapter 4](#) and you're ready to make your first measurement.

A *benchtop system* arrives with all hardware and software installed, but you must connect the instruments with the appropriate cables. You'll find instrument connection diagrams in [Chapter 3](#). (Agilent ships the needed cables with the system.) Then proceed to [Chapter 4](#) to power on your system and make your first measurement.

NOTE

If you need to re-install the phase noise hardware and software in the E5505A system PC for any reason, refer to the *E5505A Phase Noise Measurement System User's Guide* for information and procedures.

Use [Table 1](#) as a guide to the chapters to use for your model:

- Racked system
- Benchtop system

Table 1 E5505A installation reading road map

Rack	Benchtop
Chapter 1 , "General Information"	Chapter 1 , "General Information"
Chapter 2 , "Flat-Panel Display" (if applicable)	Chapter 3 , "System Interconnections"
Chapter 4 , "Measurement Software"	Chapter 4 , "Measurement Software"
Appendix A , "Service, Support, and Safety Information"	Appendix A , "Service, Support, and Safety Information"

Unpacking and Inspecting the System

This section presents procedures for unpacking a racked system and a benchtop model. *Do not* attempt to unpack your system without reviewing them.

To unpack a racked system

To unpack an E5505A racked system, you need the following tools:

- Safety glasses
- Klimp hammer or prybar to remove the klimps
- Socket wrench and sockets
- Pliers

NOTE

Retain all packing material—crate, foam, curb gate, bolts, cleats, and klimps—for future use should you need to move the system to another location.

WARNING

Always wear safety glasses or goggles when removing steel clips (klimps) from the shipping crate. These clips are under tension and when pried free can spring back and cause injury to unprotected eyes.

To remove the racked system from the packing crate, follow these steps:

- 1 Remove the klimps from the crate wall marked “Ramp Panel.”
- 2 Position the ramp panel to create a ramp. The non-hinged end rests on the crate base and the hinged flap meets the floor.
- 3 Secure the ramp panel to the base by placing the drop-in bolt (located in the packing foam) through the holes in the ramp and the base of the crate.
- 4 Remove the remaining crate walls and top, as well as the foam padding from the top of the cabinet and the anti-static bag covering the cabinet.
- 5 Remove the center restraining bolts and cleats holding the cabinet to the crate base using the socket wrench. These bolts are located on the ramp side of the crate and the side opposite.
- 6 Lift the side bolts from the curb gate on the ramp side of the crate base using pliers. Remove the curb gate.
- 7 With one person behind the system and two guiding the sides, gently roll the system down the ramp.

WARNING

Do not stand in the path of a system being moved down the incline of the cabinet ramp.

To unpack a benchtop system

To unpack an E5505A benchtop system, you need the following tools:

- Safety glasses
- Sturdy scissors

NOTE

Retain all packing material—crate, pallet, boxes, foam, etc.—for future use should you need to move the system to another location.

WARNING

Always wear safety glasses or goggles when cutting plastic straps from the shipping container. These straps are under tension and when cut can snap and cause injury to unprotected eyes.

- 1 Cut and remove the plastic straps that secure the shipping container and lift the lid.
- 2 Remove and open the individual shipping boxes.
- 3 Carefully remove the contents from each box.

Inspecting the system

After unpacking a racked or benchtop system, the next step is to inspect the shipping container and its contents thoroughly to ensure that nothing was damaged during shipment.

NOTE

If the container or packing material is damaged, the contents should be checked both mechanically and electrically. If the contents are damaged or defective, contact your customer engineer through your local Agilent Technologies Service Center. Keep the shipping materials for the transport company's inspection.

For instructions on removing an instrument from the system, see [Chapter 6](#). See [Appendix A](#) for return procedures.

Verify that all parts and materials are included in your shipment:

- E5500 Phase Noise Measurement System software and documentation CD-ROM
- E5500 Software Keyword Licence Certificate
- Recovery media kit for Microsoft® Windows XP Pro®

- *E5505A Phase Noise Measurement System Installation Guide*
- Instrument manuals on CD-ROM
- Benchtop system cables
- Custom system connection diagram
- PC, display, keyboard, mouse, and Microsoft Certificate of Authenticity sticker.
- Instrument connectors and adapters specific to your system. (Table 2 shows all adapters.)

Table 2 E5505A connectors and adapters

Part Number	Description	N5500A Std.	N5500A Opt. 001	N5500A Opt. 201	N5501A N5502A	N5507A	N5508A	N5508A Opt. 2
0960-0053	Termination, coaxial SMA (male), 50 Ω					4	3	3
1250-0207	Termination, BNC, 50 Ω	1	1	1				
1250-0780	Adapter, Type N (male) to BNC (female)	3	2	3	1			
1250-0839	Termination, coaxial SMC (female), 50 Ω					1	1	1
1250-1200	Adapter, SMA (male) to BNC (female)		2					
1250-1250	Adapter, N (male) to SMA (female)		1		2	1		
1250-2015	Adapter, SMA (female) to BNC (male)				1			
1250-2076	Termination, coaxial SMB (female), 50 Ω					1	1	1
5061-5311	Adapter/Connector saver, 3.5 mm (female) to 3.5mm (female)		2	2		3	1	2
5183-0803	GPIB extension	1 with E5505A system, or 2 for operation with Agilent Technologies E5500 SCPI Remote Interface GPIB slave Port						
E5505-60001	Digitizer adapter for PC	1 with E5505A system						

System Overview

The Agilent E5505A Phase Noise Measurement System provides flexible sets of measurements on one-port devices such as voltage controlled oscillators (VCOs), dielectric resonator oscillators (DROs), crystal oscillators, and synthesizers, and on two-port devices such as amplifiers and converters. The E5505A system measures absolute and residual phase noise, AM noise, and low-level spurious signals, as well as CW and pulsed signals. It operates in the frequency range of 50 KHz to 26.5 GHz.

The E5505A phase noise measurement system combines standard instruments, phase noise components, and PC software for maximum flexibility and re-use of assets. The system PC operates under Windows® XP Professional® and controls the system through the Agilent E5500 measurement software. The E5500 software enables many stand-alone instruments to work in the system. This standalone-instrument architecture easily configures for various measurement techniques, including the PLL/reference-source technique, and delay-line and FM-discriminator methods.

The E5505A system is available as a one-bay wide, System II rack and as a benchtop model. Due to the system's flexibility, the hardware in the system varies greatly with the options selected. You may be installing instruments you already own in the system as well. A typical system includes these components:

- Advantech or Kontron custom PC with digitizer card assembly
- 15-inch display (flat-panel or standard), keyboard, and mouse
- Windows® XP Professional® operating system
- Agilent E5500 Phase Noise Measurement software
- Phase noise test set
- Downconverter
- RF source

Additional instruments may include a spectrum analyzer, oscilloscope, RF counter, power meter, and power splitter.

NOTE

For detailed information on the instruments in your Agilent E5505A phase noise measurement system, refer to the individual instrument user guides (provided on CD-ROM).

Figure 1 shows a typical configuration of the E5505A system.

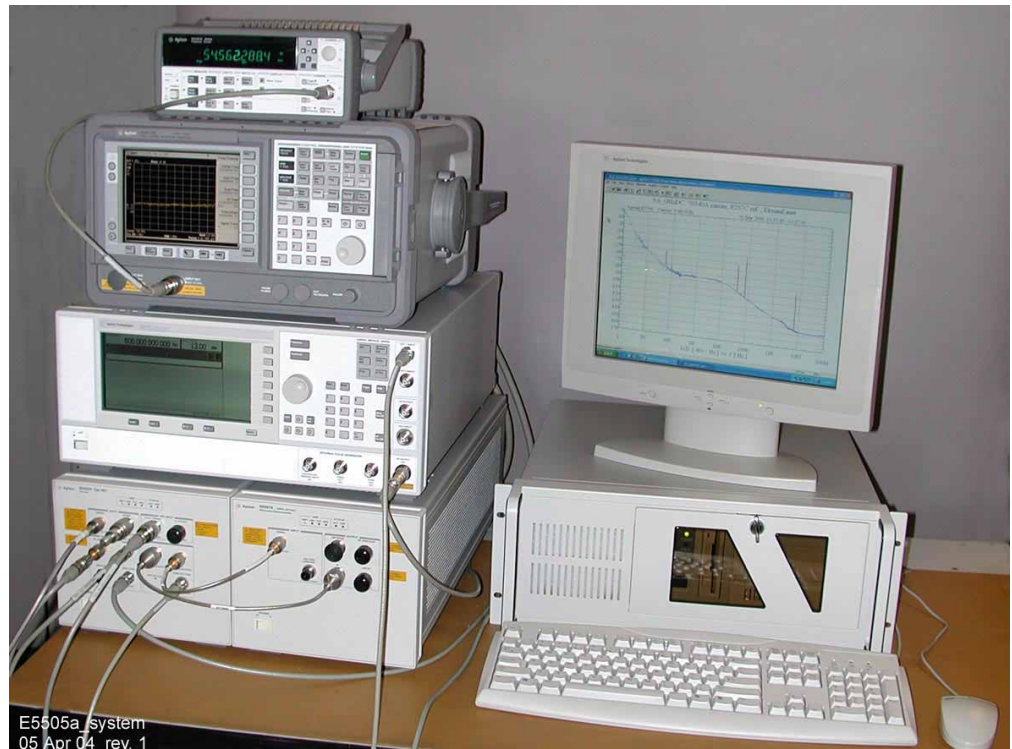


Figure 1 Agilent E5505A benchtop system, typical configuration

The E5505A replaces earlier Agilent E5500A/B series phase noise systems, which are based on MMS technology. The E5505A system uses GPIB communication and certain instruments have been redesigned with GPIB functionality. However, the E5505A system and E5500 software are backwards compatible with earlier systems and instruments, including the MMS mainframe. You may easily integrate existing assets into your E5505A system. [Table 3](#) shows the E5505A and earlier-model equivalents.

Table 3 Equivalent system/instrument model numbers

System or Instrument	New Number	Old Number
Phase noise measurement system	E5505A	E5501A, E5501B, E5502B, E5503A, E5503B, E5504A, E5504B
Test set	E5500A	70420A
6.6 GHz downconverter	N5501A	70421A
18 GHz downconverter	N5502A	70422A
26.5 GHz downconverter	N5507A	70427A, 71707A
Microwave source	N5508A	70428A, 71708A

System Specifications

This section contains mechanical and environmental specifications, operating characteristics, power requirements, and PC requirements for the system.

Table 4 contains the mechanical and environmental specifications for a system. Table 5 shows the system’s operating characteristics.

Table 4 Mechanical and environmental specifications

Specifications	Values		
Temperature:			
Operating	0 °C to 55 °C (32 °F to 131 °F)		
Nonoperating/storage	-40 °C to 70 °C (-40 °F to 158 °F)		
Altitude	type tested from 0 to 3000 m (9,842 ft.)		
Relative humidity	type tested at 95%, +40°C (non-condensing)		
Air flow space required	102 mm (4 in) on all sides		
System weight:	Benchtop	1.6 Meter Rack	2 Meter Rack
Approximate, typical	210 lbs (95.5 kg)	431 lbs (195.5 kg)	465 lbs (211 kg)
System dimensions:			
Height	711 to 915 mm (28 to 36 in)	1,620 mm (64 in)	2,020 mm (79.5 in)
Width	432 mm (17 in)	600 mm (23.6 in)	600 mm (23.6 in)
with rack-mounted flat-panel display	n/a	1438 mm (56.7 in)	1438 mm (56.7 in)
with benchtop PC and display	1,016 mm (40 in)	n/a	n/a
Depth	711 mm (28 in)	905 mm (35.7 in)	905 mm (35.7 in)

Table 5 Operating characteristics

Warm up time required	30 minutes
Carrier frequency ranges	50 KHz to 1.6 GHz 50 KHz to 6 GHz 50 KHz to 18 GHz 50 KHz to 26.5 GHz
Offset frequency ranges	0.01 Hz to 2 MHz 0.01 Hz to 100 MHz
System noise response	-180 dBc/Hz typically (>10 kHz offsets)
System spurious response	≤120 dBc typically
Downconverter input range	1 GHz to 6 GHz 1 GHz to 18 GHz 1.5 GHz to 26.5 GHz

Table 5 Operating characteristics (continued)

External noise input port	0.01 Hz to 100 MHz
Measurement accuracy	±2 dB (<1.0 MHz offsets) ±4 dB (<100 MHz offsets)

Table 6 Amplitude ranges

	Low Frequency Inputs	Options 001 & 201 High Frequency Inputs	Options 001 AM Noise
Carrier Frequency Range	50 kHz to 1.6 GHz	1.2 GHz to 26 GHz	50 kHz to 26.5 GHz
RF Input (R port)	0 dBm to +23 dBm	0 dBm to +5 dBm	N/A
RF Input with Option 001	0 dBm to +30 dBm	0 dBm to +30 dBm	0 dBm to +30 dBm
Signal Input (L port)	+15 dBm to +23 dBm	+7 dBm to +10 dBm	

NOTE

Samples of this product have been type tested in accordance with the Agilent Environmental Test Manual and verified to be robust against the environmental stresses of Storage, Transportation and End-use; those stresses include but are not limited to temperature, humidity, shock, vibration, altitude and power line conditions. Test Methods are aligned with IEC 60068-2 and levels are similar to MIL-PRF-28800F Class 3.

Power requirements

The flexibility of the E5505A system configuration results in a significant range of power requirements, depending on the type and number of instruments in a system. [Table 7](#) provides the maximum requirements for individual instruments so that you can determine the requirements of your specific system. It also provides the maximum current drawn by an E5505A system that contains one of each type of instrument listed in the table.

Table 7 E5505A maximum AC power requirements

Component	115 VAC	230 VAC
System maximum (one of each type of instrument below)	27 A	17 A
PC	9 A	4.5 A
Display (LCD)	1.2 A	1.2 A
N5500A test set (Opt. 001)	3 A	2 A

Table 7 E5505A maximum AC power requirements

Component	115 VAC	230 VAC
Downconverter	3 A	2 A
Source	~ 6 A	~ 4 A
Spectrum analyzer	~ 2.5 A	~ 1.5 A
Frequency counter	1.5 A	~ 1 A
Oscilloscope	~ 1 A	~ .7 A

The E5505A system is shipped with AC power cords appropriate for your location.

For information on an instrument's power line module, see the instrument's separate user's guide.

Documentation

You can access the complete set of PDF documents that support the E5505A system through the system GUI. (Adobe® Acrobat Reader® is supplied.) Navigate the menu as shown in [Figure 2](#). The files are stored on the system PC hard drive and on the E5500A software CD. Be sure to explore the E5500 Help menu for additional information.

The E5505A system documentation includes:

- *Agilent E5505A Phase Noise Measurement System Installation Guide*
- *Agilent E5505A Phase Noise Measurement System User's Guide*
- *Agilent N5501A/N5502A Phase Noise Downconverter Hardware Reference*
- *Agilent N5507A Phase Noise Downconverter Hardware Reference*
- *Agilent N5500A Phase Noise Test Set Hardware Reference*
- *Agilent E5500 Series Phase Noise Measurement Systems SCPI Command Reference*
- *Agilent E5500 Phase Noise Measurement System Online Help*
- *Agilent E5505_E02*

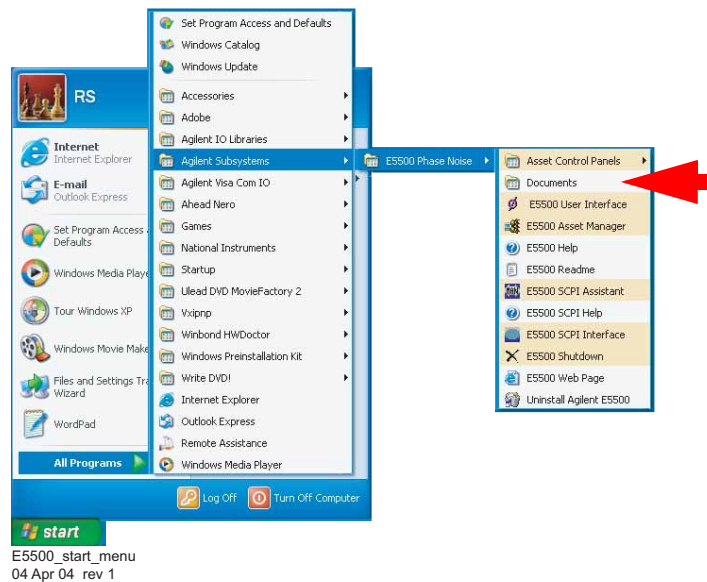


Figure 2 Navigate to system documentation

1 General Information



2 Flat-Panel Display

Connecting a Rack-Mounted Flat-Panel Display 20

Instructions for mounting a flat-panel display and peripheral on a *racked* system are in this chapter.

If you're setting up a *benchtop* system, skip to [Chapter 3](#), "System Interconnections."



Connecting a Rack-Mounted Flat-Panel Display

If you're setting up racked system with a flat-panel display, installation includes mounting the display and peripherals on a swing arm assembly. [Figure 3](#) on page 21 provides an overview. [Table 8](#) lists the parts needed for connecting the display, keyboard, and mouse.

Table 8 Monitor, keyboard, and mouse parts listing

Description	Part Number	Quantity
Swing arm assembly	0960-1104	1
Bolt, locking lever, black	85127-80238	2
T-bolt	85127-80232	3
Cap	85127-80236	2
Monitor, LCD 15"	2090-0804	1
Bolts, M4 x 0.7, 14 mm	0515-0685	4
Keyboard, HP	C3757-60401	1
Mouse	85121-80287	1
Bolt, star knob	85127-80237	2

To attach the swing arm, display, keyboard, and mouse

Step	Notes
1 Loosely attach the two locking-lever bolts and three t-bolts to the swing arm assembly.	<ul style="list-style-type: none"> Refer to items 1, 2, and 3 in Figure 3 on page 21.
2 Slide the swing arm assembly into the slide bar (from either the top or bottom), making sure the t-bolts are in the channel tracks.	<ul style="list-style-type: none"> Refer to Note 1 in Figure 3 on page 21.
3 Tighten the lever bolts to secure the swing arm to the slide bar at the desired height.	
4 Install the star-knob safety stop at least 1 in from the bottom of the slide bar. Tighten securely.	<ul style="list-style-type: none"> The star knob prevents the swing arm from falling from the slide bar should the locking-levers fail.
5 Install caps on the top and bottom of the slide bar.	
6 Use the four M4 x 0.7 bolts to attach the monitor to the bracket on the swing arm.	<ul style="list-style-type: none"> Refer to Note 2 in Figure 3.
7 Place the keyboard on the left side of the swing arm tray. Press down on the back of the keyboard to secure the keyboard to the tray.	<ul style="list-style-type: none"> The keyboard fits snugly on the tray.

To attach the swing arm, display, keyboard, and mouse (continued)

Step	Notes
8 Place the mouse on the right side of the tray.	
9 Feed the two monitor cables through the access hole on the side of the cabinet and connect them to the back of the display.	<ul style="list-style-type: none"> The monitor has a DC power cable and video signal cable.
10 Feed the keyboard and mouse cables through the access hole in the side of the cabinet.	
11 Connect the keyboard, mouse, and SVGA cables to the proper extension cables hanging from the access hole.	
12 Dress the cables neatly.	<ul style="list-style-type: none"> Make sure the cables have enough slack for vertical movement of the swing arm.

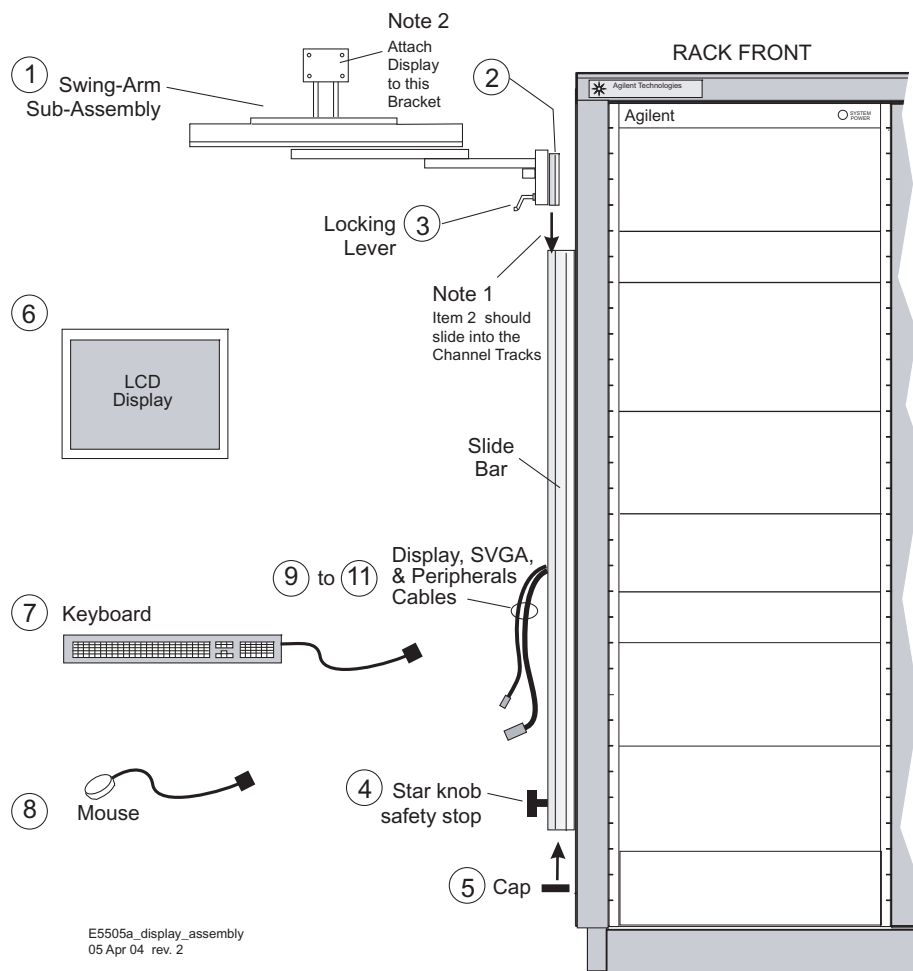
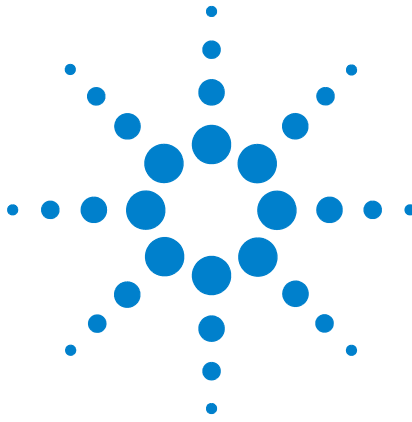


Figure 3 Display assembly installation

2 Flat-Panel Display



3 System Interconnections

System connections with test set, standard model	27
System connections with test set, option 001	28
System connections with test set, option 201	29
System Connectors	25
System Cables	26

If you're setting up a benchtop system, or adding assets to a racked system, use the diagrams in this chapter to connect the instruments. Otherwise, skip to [Chapter 4](#), "Measurement Software." (The instruments in a racked system are already connected.)

CAUTION

Agilent Technologies, Inc. **has not provided internet security software** for this E5500 phase noise measurement system. Connecting the PC to a Local Area Network (LAN), without first installing internet security software (firewall, virus protection, etc) puts both your PC and data at risk. If you decide to connect the E5500 to a LAN, without first installing internet security software, you do so at your own risk.



Making Connections

Use the information in this section to connect your system hardware.

CAUTION

Make all system hardware connections without AC power applied. Failure to do so may result in damage to the hardware. GPIB connections are an exception; they may be connected with power applied.

Make connections in a properly grounded environment. Agilent recommends wearing grounding wrist or foot straps. Failure to do so may result in damage to the hardware.

- 1 Without power applied, connect the digitizer adapter to the back of the PC digitizer card, as shown in Figure 4.



Figure 4 Connect adapter to back of PC digitizer card

- 2 Connect a GPIB extension to the GPIB connector on the PC to provide adequate clearance for the cable.

NOTE

A second Agilent 82350 GPIB card is required if the Phase Noise System is to be used with Agilent Technologies E5500 SCPI Remote Interface GPIB slave Port.

- 3 Connect cables to instruments with the appropriate connectors and adapters, using the tables and diagrams in this section. Install a GPIB extension on these system instruments before connecting the GPIB cable: N5500A/01A/02A/07A/08A.
- 4 You may connect other assets (in addition to those supplied with the system) either at this time or after running the confidence test.
- 5 Lastly, connect the power cord(s) to the AC power supply.

CAUTION

Do not make a GPIB connection with an oscilloscope. Doing so causes the E5505A system to malfunction and may result in damage.

System Connectors

Table 9 contains the connectors and adapters for the main E5505A system instruments. It includes the type and quantity for each instrument and option. (You receive the devices specific to the instruments in your system with your shipment; you may not receive every device shown in the table.)

Table 9 E5505A connectors and adapters

Part Number	Description	N5500A Standard	N5500A Opt. 001	N5500A Opt. 201	N5501A N5502A	N5507A	N5508A	N5508A Opt. 002
0960-0053	Termination, coaxial SMA (male), 50 Ω					4	3	3
1250-0207	Termination, BNC, 50 Ω	1	1	1				
1250-0780	Adapter, Type N (male) to BNC (female)	3	2	3	1			
1250-0839	Termination, coaxial SMC (female), 50 Ω					1	1	1
1250-1200	Adapter, SMA (male) to BNC (female)		2					
1250-1250	Adapter, N (male) to SMA (female)		1		2	1		
1250-2015	Adapter, SMA (female) to BNC (male)				1			
1250-2076	Termination, coaxial SMB (female), 50 Ω					1	1	1
5061-5311	Adapter/Connector saver, 3.5 mm (female) to 3.5mm (female)		2	2		3	1	2
5183-0803	GPIB extension	1 with E5505A System, or 2 for use with Agilent Technologies E5500 SCPI Remote Interface GPIB slave Port						
E5505-60001	Digitizer adapter for PC	1 with E5505A system						

System Cables

Table 10 shows the E5505A system cables and their connections. Some cables are used only with specific system options; you may not receive all cables in the table. An additional GPIB cable is shipped with each optional instrument ordered.

Table 10 E5505A cables and connections

Part Number	Description	Qty	From	To
8120-2582	BNC (male) to BNC (male), coaxial, 4 feet	3	Varies with configuration and function	
8120-5370	BNC (male) to BNC (male), coaxial, 8 feet	2	Varies with configuration and function	
8120-3445	GPIB, 10834A, 1 meter	1	Test set rear panel GPIB	Downconverter rear panel GPIB
8120-3446	GPIB, 10834B, 2 meter	1	PC rear panel GPIB	Test set rear panel GPIB
E5505-80001	RF, SMA (male) to BNC (male), yellow	1	PC digitizer card adapter IN	Test set front panel ANALYZER <100 MHz OUT
E5505-80002	RF, SMA (male) to BNC (male), green	1	PC digitizer card adapter OUT	Test set rear panel CHIRP SOURCE IN
For Test Set, Opt 001				
E5505-20001	RF, semi-rigid, N-Type (male) to N-Type (male)	1	Test set front panel FROM DOWNCONVERTER	Downconverter front panel IF
E5501-20002	RF, semi-rigid, N-Type (male) to SMA (male)	1	Test set front panel TO DOWNCONVERTER	N5501A/2A Downconverter front panel SIGNAL
E5501-20003	RF, semi-rigid, SMA (male) to SMA (male)	1	Test set front panel TO DOWNCONVERTER	N5507A Downconverter front panel SIGNAL

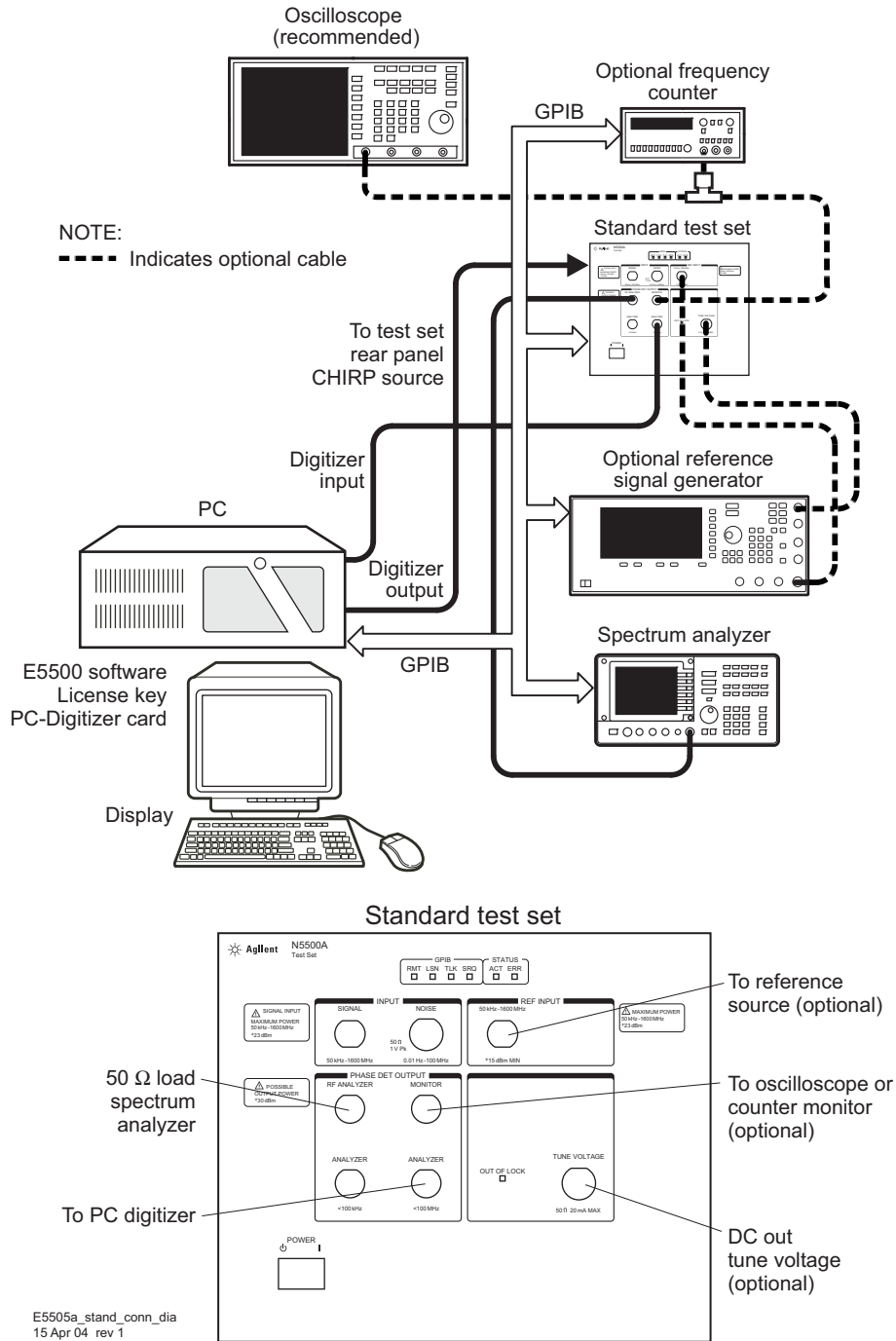


Figure 5 System connections with test set, standard model

3 System Interconnections

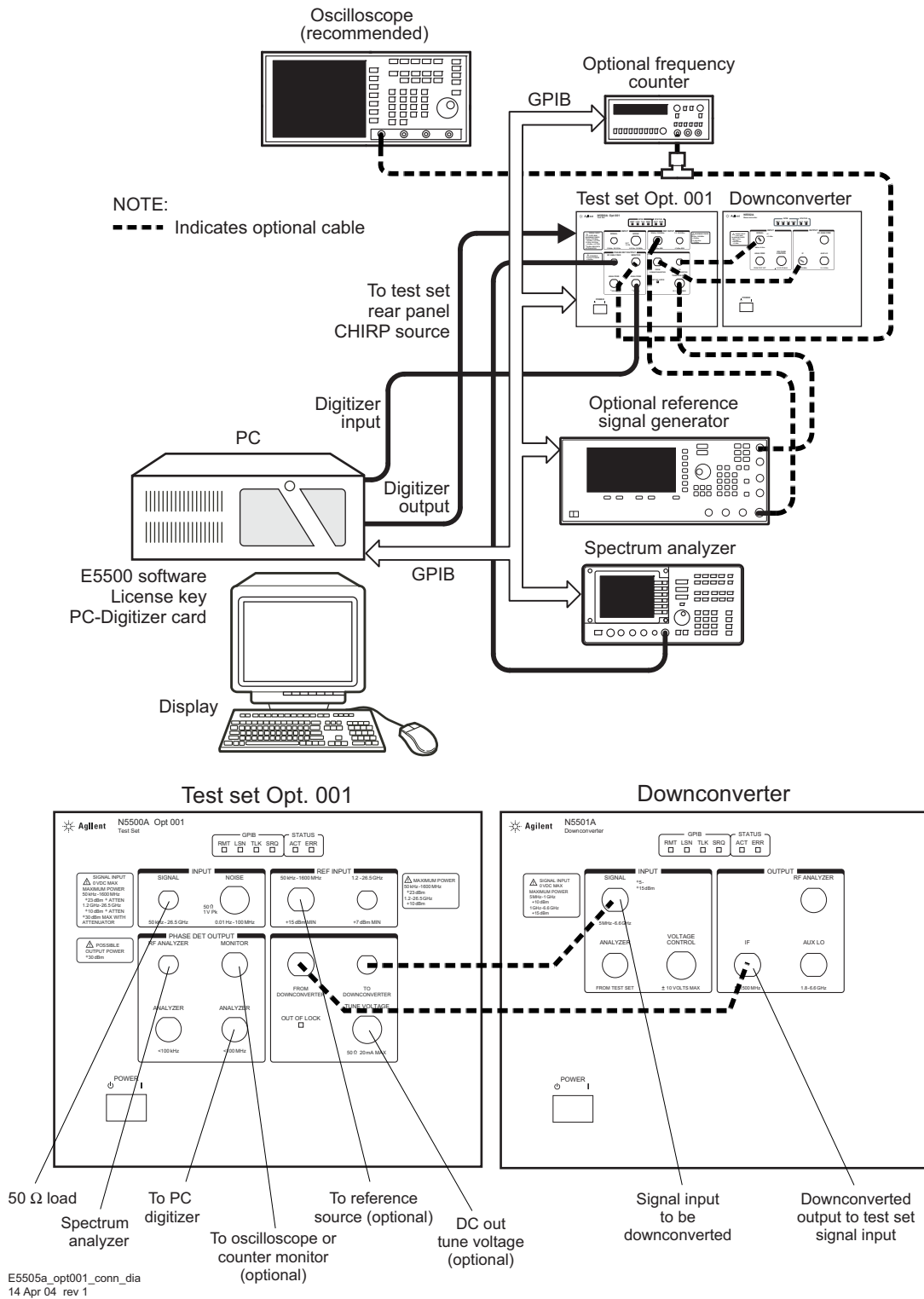


Figure 6 System connections with test set, option 001

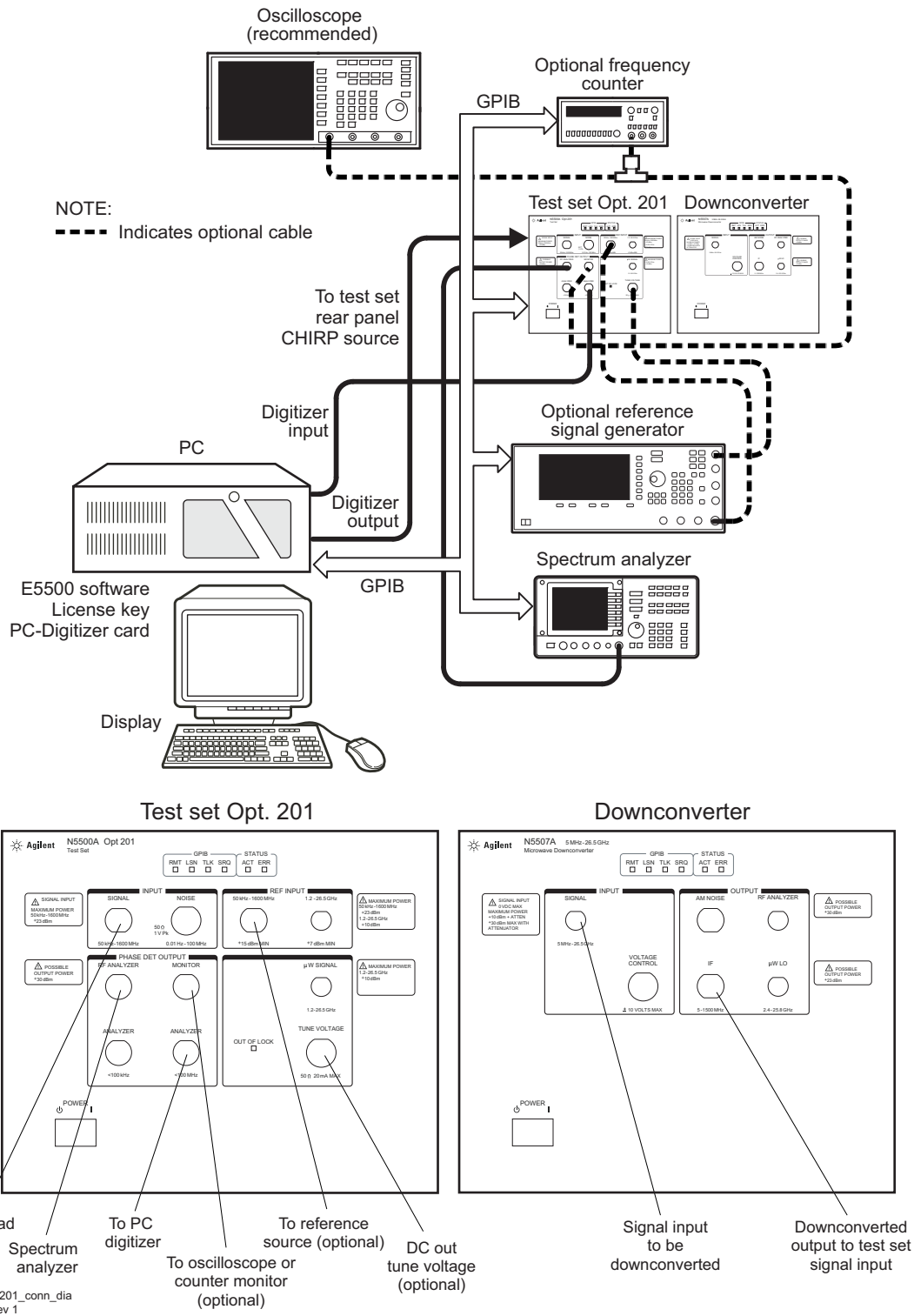


Figure 7 System connections with test set, option 201

3 System Interconnections



4 Measurement Software

Powering the System On	32
Starting the Measurement Software	33
Setting GPIB Addresses	53
Specifying Assets for the Confidence Test	36
Running the Software Confidence Test	39
Powering the System Off	56

Chapter 4 contains procedures for powering the system on and off, configuring the E5500 software and instruments, and conducting a confidence test to verify that all system assets are communicating.



Powering the System On

This section provides procedures for powering on a racked or benchtop system. First connect your system to an appropriate AC power source, then follow the steps below.

WARNING

Before applying power, make sure the AC power input and the location of the system meet the requirements given in [Table 4](#) on page 14. Failure to do so may result in damage to the system or personal injury.

NOTE

Warm-up Time: The downconverter and RF source instruments contain ovenized oscillators which must warm up for 30 minutes to produce accurate measurements.

Standby Mode: The RF source uses a standby mode to keep the ovenized oscillator warm when the instrument is connected (plugged in) to AC power, *even when the power switch is in the off position*. To completely shut down the instrument, you must disconnect it from the AC power supply.

To power on a racked system

- 1 Press the system power switch (front, top right of the rack) to the on position.
- 2 Verify that all instrument power switches are on.
- 3 Allow the system to warm up for 30 minutes.

To power on a benchtop system

- 1 Press the power switch on each instrument to the on position.
- 2 If you have the system connected to a safety power strip, turn the strip's power switch to the on position.
- 3 Allow the system to warm up for 30 minutes.

Starting the Measurement Software

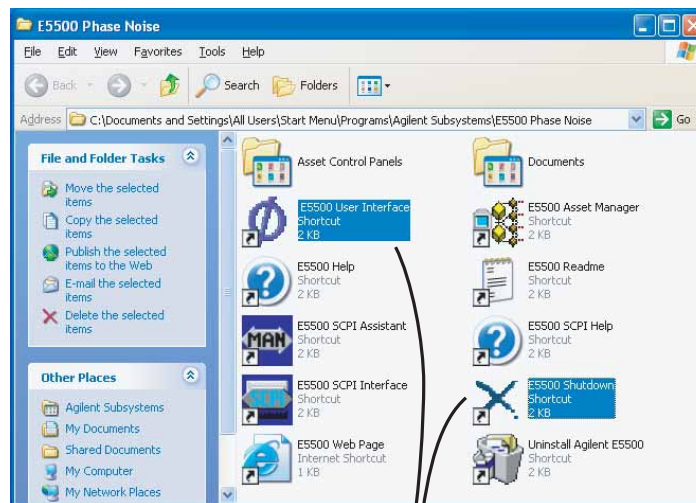
To log-in choose Agilent-Admin and enter the password “agilent”. The password is case sensitive and must be in lowercase.



Figure 8 Log-In Window

The next step in using the Agilent E5500 software is to copy the E5500 User Interface (UI) and E5500 Shutdown utility shortcuts from the E5500 folder to your PC desktop. You can double-click on these icons as an alternative to navigating menus. Easy desktop access to the E5500 Shutdown utility is extremely important for restoring functionality when system errors occur. (Shutdown utility instructions are on page 56.)

Copy the UI and Shutdown shortcuts to your PC desktop as shown in Figure 9.



E5500_copy_icons
04 Apr 04 rev 1

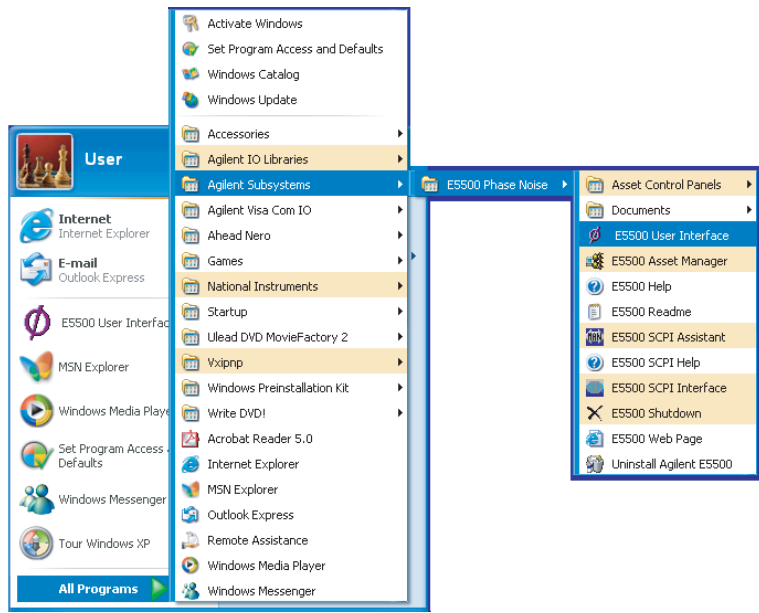
Copy to desktop

Figure 9 E5500 UI and Shutdown desktop shortcuts

CAUTION

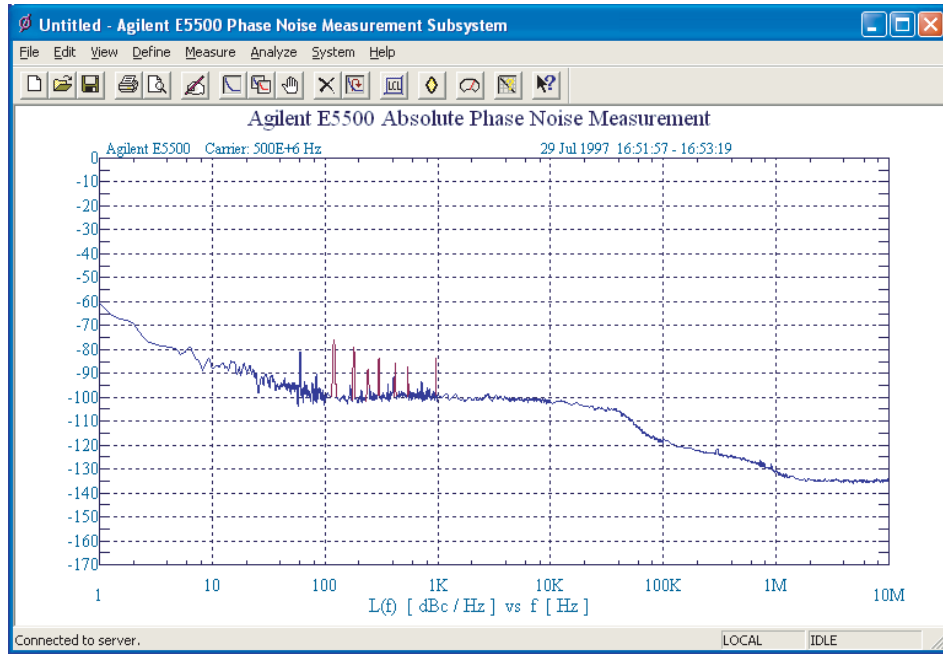
Always power on the E5505A system before starting the E5500 software. Failure to do so produces errors in the stem and may result in inaccurate measurements or an inoperable system. In such cases, use the E5500 Shutdown icon to launch the Shutdown utility, which restores functionality to the system.

- 1 To start the program, double-click on the E5500 User Interface desktop shortcut (shown in Figure 9), or using Figure 10, navigate to the E5500 User Interface through the Windows® start menu.
- 2 When the program starts, the main E5500 measurement window appears (see Figure 11 on page 35). It shows the phase noise graph.



E5500_user_interface
04 Apr 04 rev 1

Figure 10 Navigate to E5500 user interface from start menu



E5500_main_screen
23 Mar 04 rev 1

Figure 11 Main E5500 user interface window

Specifying Assets for the Confidence Test

The next task is to specify the system assets in order to run a confidence test. This measurement tests the Agilent N5500A Test Set's low-noise amplifier circuitry.

- 1 From the **System** menu, select **Server Hardware Connections**. See [Figure 12](#).

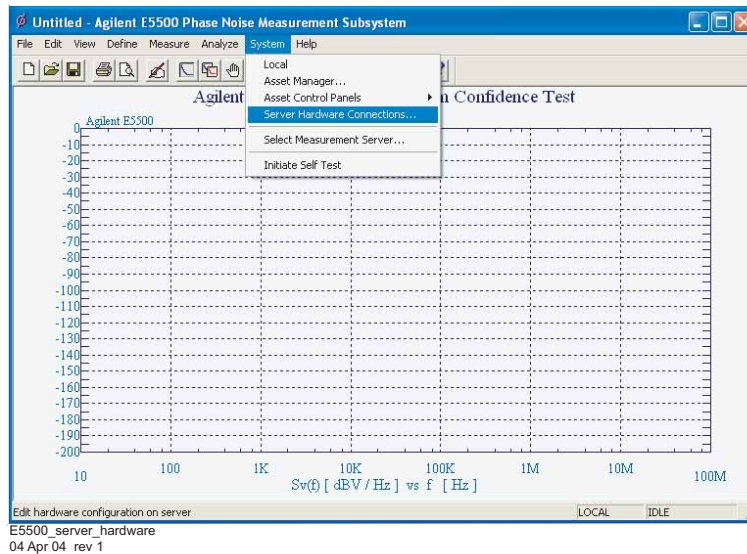
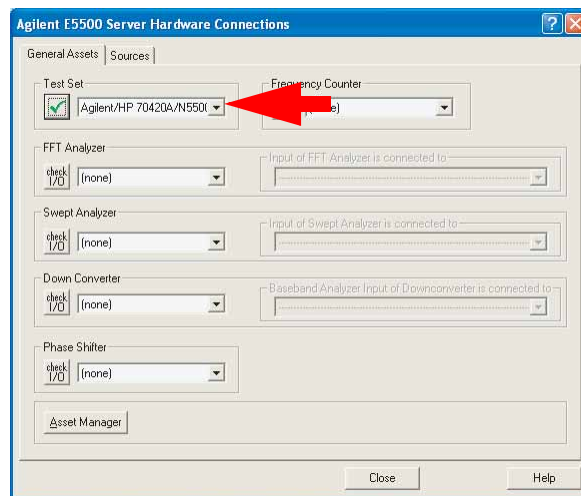


Figure 12 Navigate to server hardware connections

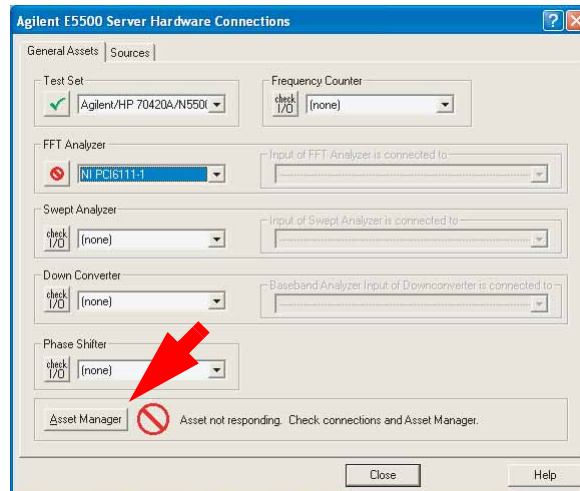
- 2 In the Server Hardware Connections dialog box, select the **General Assets** tab (see [Figure 13](#) on page 37).
- 3 Select **N5500A/70420A** from the **Test Set** pull-down list. (It may already be selected.)
 - a A green check-mark appears after an automatic I/O check has been successfully performed by the software (see [Figure 13](#) on page 37). If nothing happens, click the **Check I/O** button to manually initiate the check.



E5500_server_hardware3
04 Apr 04 rev 1

Figure 13 Successful I/O check

- b** A red circle with a slash appears if an I/O check is unsuccessful.



E5500_server_hardware2
04 Apr 04 rev 1

Figure 14 Failed I/O check

- c** If the I/O check fails, click the **Asset Manager** button to return to the Asset Manager (see [Figure 14](#)).

- d In the Asset Manager, verify that the test set and PC Digitizer are configured correctly (check that the license key has been entered correctly). Also do the following:
 - Check your system hardware connections.
 - Click the green **check-mark** button on the Asset Manager's toolbar to verify connectivity.
 - Return to **Server Hardware Connections** and click the **Check I/O** button to re-check it.
- 4 From the **FFT Analyzer** pull-down list, select **NI PCI6111-1** (see [Figure 15](#)). Click the **Check I/O** button. A green check-mark confirms a successful I/O check. If the I/O check is not successful, follow the same process as in [step 3d](#) to verify instrument configuration and connection.

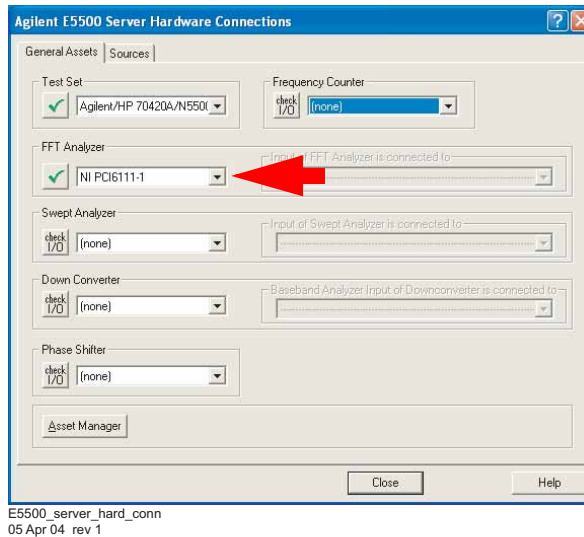


Figure 15 Select test set, FFT analyzer, and swept analyzer

- 5 From the **Swept Analyzer** pull down list select **E4411A**. Click the **Check I/O** button. A green check-mark confirms a successful I/O check. If the I/O check is not successful, follow the same process as in [step 3d](#) to verify instrument configuration and connection.

NOTE

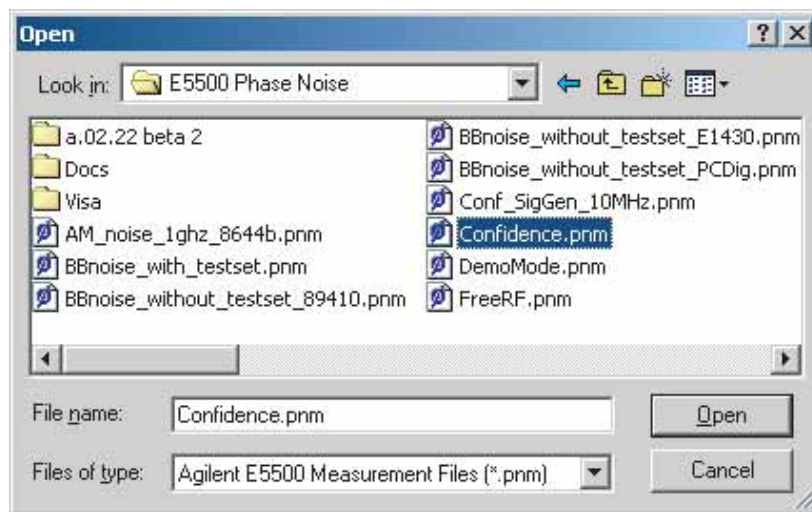
Selecting the three instruments ties those assets to the confidence test performed in the next step.

- 6 Close the **Server Hardware Connections** box.

Running the Software Confidence Test

This measurement tests the Agilent phase noise test set's low-noise amplifier circuitry. The phase detectors are not tested. This measurement also confirms that the PC and test set are communicating with each other.

- 1 From the **File menu**, choose **Open**.
- 2 Choose the drive or directory where the file you want is stored.
- 3 In the **File Name** box, open **Confidence.pnm**. See [Figure 16](#).



E5500_open_win_conf
04 Apr 04 rev 1

Figure 16 Opening the parameters definition file

The appropriate measurement definition parameters for this example have been pre-stored in the Confidence.pnm file. [Table 11](#) on page 40 lists the parameter data that has been entered for the phase noise test set Confidence Test example.

Table 11 Parameter Data for the Agilent N5500A Confidence Test Example

Step	Parameters	Data
1	Type and Range Tab	
	• Measurement Type	• Baseband noise (using a test set)
	• Start Frequency	• 10 Hz
	• Stop Frequency	• 100E + 6 Hz (determined by analyzer used)
	• Minimum Number of Averages	• 4
	FFT Quality	• Fast
	Swept Quality	• Fast
2	Cal Tab	
	Gain preceding noise input	• 0 dB
3	Block Diagram Tab	
	Noise Source	• Test set Noise input
4	Test Set Tab	
	Input Attenuation	• 0 dB
	LNA Low Pass Filter	• 20 MHz (auto checked)
	• LNA Gain	• Auto Gain (minimum auto gain –14 dB)
	• DC Block	• Not checked
	• PLL Integrator Attenuation	• 0 dBm
	• Ignore out-of-lock conditions	• Not checked
	• Pulsed Carrier	• Not checked
5	Graph Tab	
	• Title	• E5500 Confidence Test
	• Graph Type	• Base band noise (dBV/Hz)
	• X Scale Minimum	• 10 Hz
	• X Scale Maximum	• 100 E + 6 Hz
	• Y Scale Minimum	• 0 dBc/Hz
	• Y Scale Maximum	• –200 dBc/Hz
	• Normalize trace data to a:	• 1 Hz bandwidth
	• Scale trace data to a new carrier frequency of	• 1 times the current carrier frequency
	• Shift trace data by	• 0 dB
	• Trace Smoothing Amount	• 0
	• Power present at input of DUT	• 0 dBm

Beginning the Measurement

- 1 From the **Measure** menu, choose **New Measurement**. See [Figure 17](#).

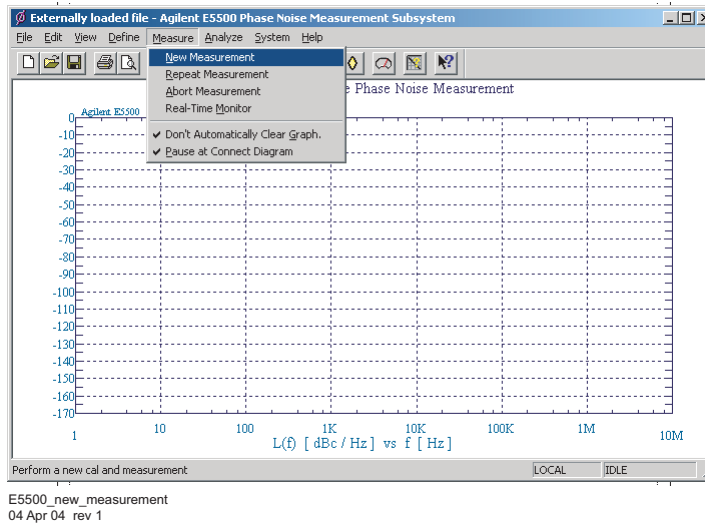


Figure 17 Selecting a new measurement

- 2 When the **Do you want to perform a New Calibration and Measurement?** prompt appears, click **YES**.

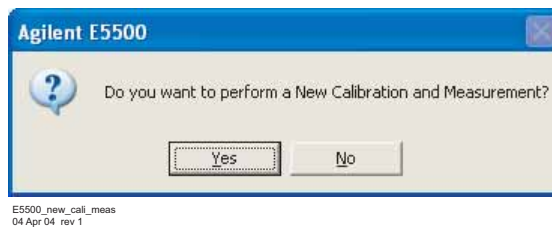


Figure 18 Selecting a new measurement

- 3 When the **Connect Diagram** dialog box appears, connect the 50 Ω termination provided with your system to the test set's NOISE IN connector (as shown in [Figure 19](#) on page 42).

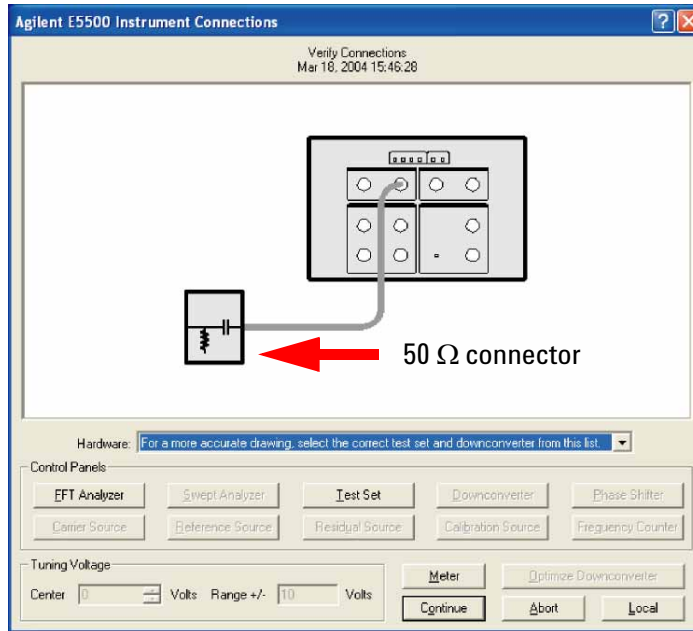


Figure 19 50 Ω connector location for measurement

Making the Measurement

- 1 Press the **Continue** key. Because you selected New Measurement to begin this measurement, the System starts by running the routines required to calibrate the current measurement setup.

Figure 20 shows a typical baseband phase noise plot for an Agilent test set.

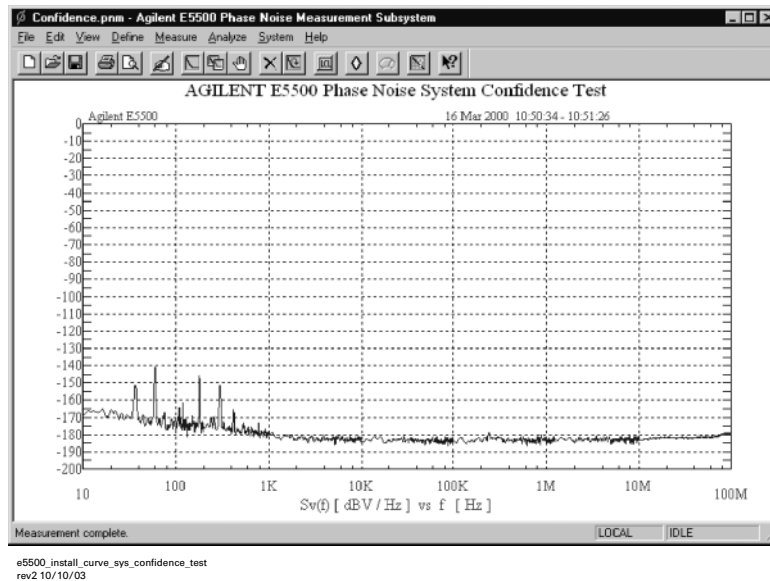


Figure 20 Typical phase noise curve for a system confidence test

Congratulations

You have completed a phase noise measurement. This measurement of the Agilent phase noise test set's low noise amplifier circuitry provides a convenient way to verify that the system hardware and software are properly configured for making noise measurements.

Additional Assets

Use the Asset Manager to add other assets to your system. The procedure is essentially the same for any asset. We use a source as an example. Adding an asset involves two steps, once the hardware connections have been made:

- Configuring the asset
- Verifying the server hardware connections.

NOTE

If you have not already connected the assets to the system, do so now. Be sure to power off the system before making all hardware connections other than GPIB. (For more information on connecting assets, see Chapter 3, “System Interconnections.”)

Configuring an Asset

- 1 Using [Figure 21](#) as a guide, navigate to **Asset Manager**. For this example we invoke the Asset Manager Wizard from the E5500 main screen. This is the most common way to add assets.

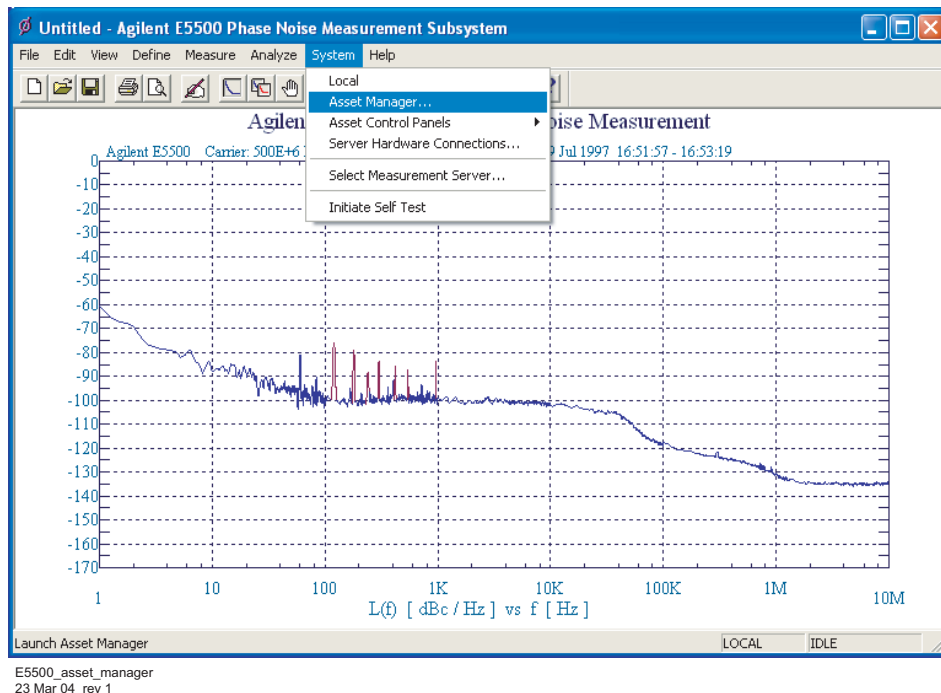


Figure 21 Navigate to Asset Manager

- 2 Select **Add** in the Asset Manager window.

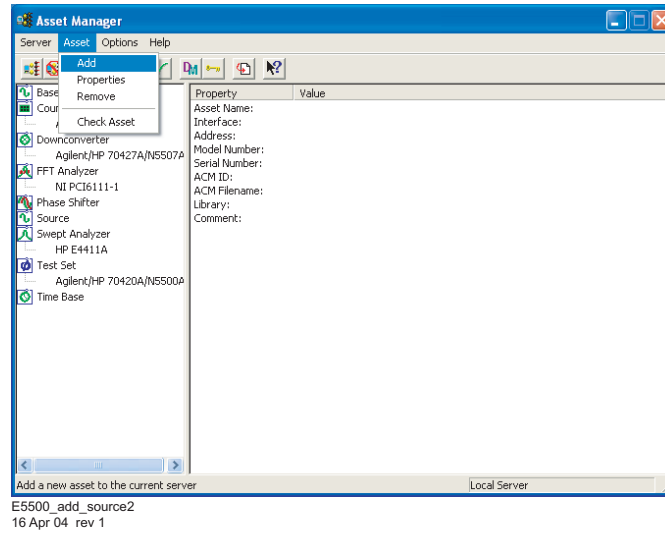


Figure 22 Navigate to Add in Asset Manager

- 3 From the **Asset Type** pull-down list in **Choose Asset Role** dialog box, select **Source**, then click **Next**.

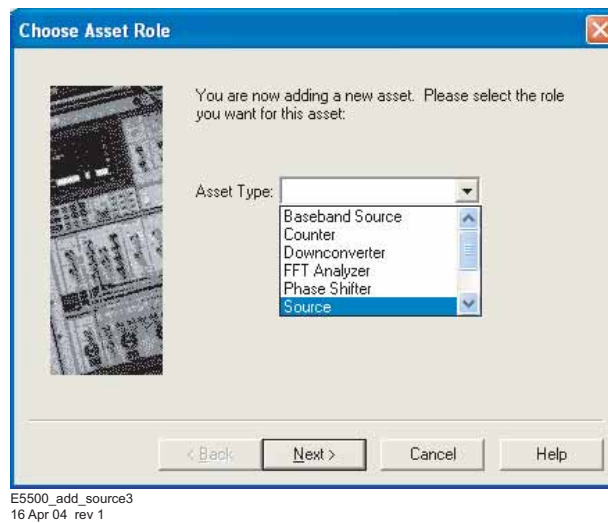
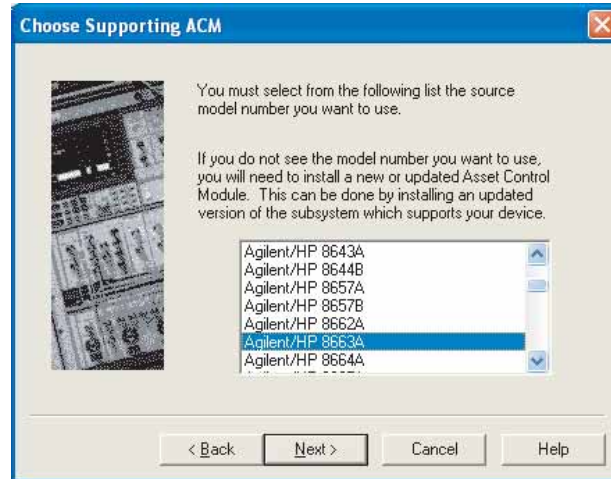


Figure 23 Select source as asset type

- 4 Click on the source to be added, then click the **Next** button (see Figure 24).



E5500_add_source4
16 Apr 04 rev 1

Figure 24 Choose source

- 5 From the **Interface** pull-down list, select **GPIB0**. (Refer to Figure 25).
- 6 In the **Address** box, type **19**.

NOTE

19 is the default address for the Agilent 8663A sources, including Agilent 8662A, 8663A, and 8644B. Table 12 on page 53 shows the default GPIB address for all system instruments.

- 7 In the **Library** pull-down list, select the **Agilent Technologies VISA**. Click the **Next** button.

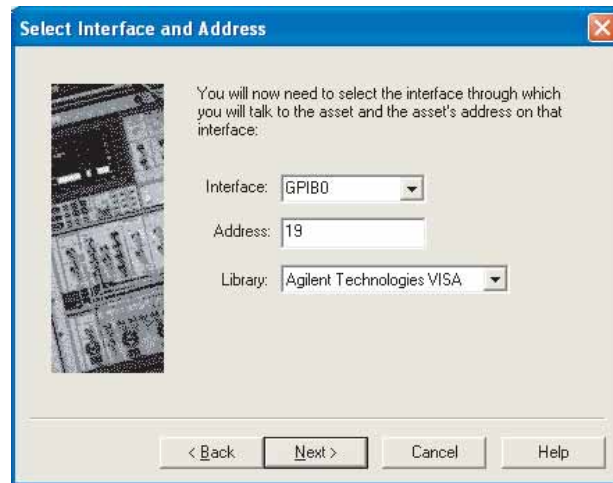


Figure 25 Select I/O library

- 8 In the **Set Model & Serial Numbers** dialog box, type in your source name and its corresponding serial number. Click the **Next** button.

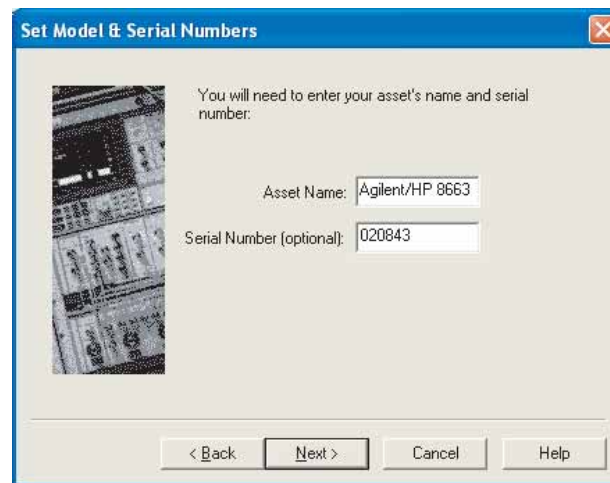
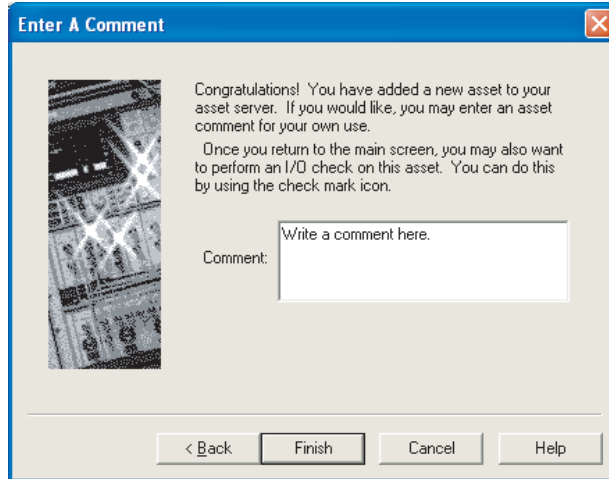


Figure 26 Enter asset and serial number

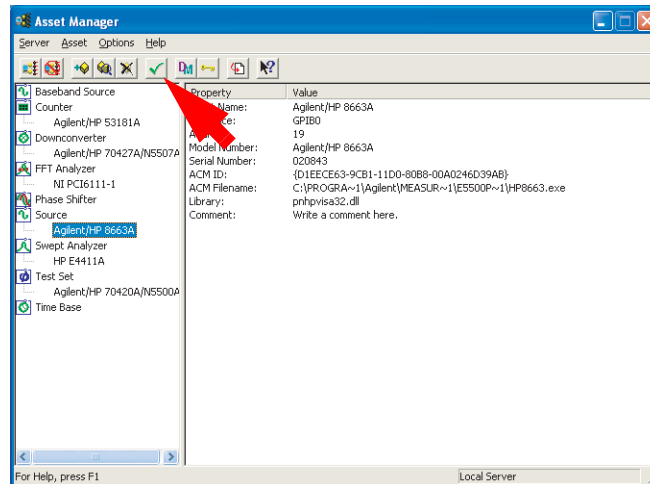
- 9 In the **Enter A Comment** dialog box, you may type a comment that associates itself with the asset you have just configured. Click **Finish**.



E5500_add_source7
16 Apr 04 rev 1

Figure 27 Enter comment

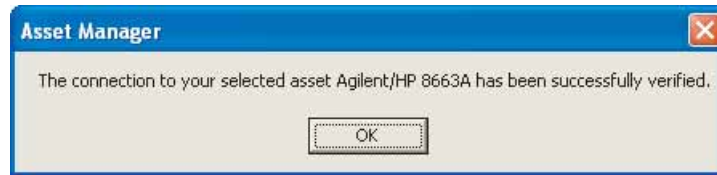
- 10 In the Asset Manager window, select the source in the left window pane. Click the **check-mark** button on the toolbar to verify connectivity.



E5500_add_source8
16 Apr 04 rev 1

Figure 28 Click Check button

- The Asset Manager displays a message verifying the connection to your asset. This indicates that you have successfully used the Asset Manager to configure a source.



E5500_add_source9
16 Apr 04 rev 1

Figure 29 Confirmation message

- 11 To exit the Asset Manager, on the menu select **Server/Exit**.
- 12 Perform the procedure "[Verifying Server Hardware Connections](#)" on page 50.

Verifying Server Hardware Connections

- 1 From the **System** menu, choose **Server Hardware Connections**.

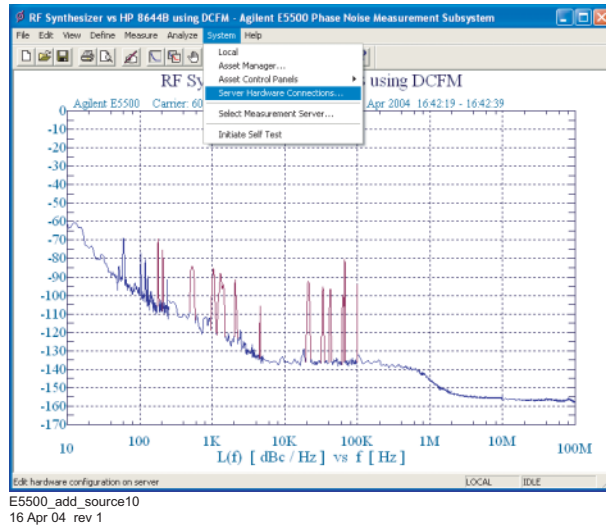


Figure 30 Navigate to server hardware connections

- 2 Select the **Sources** tab.

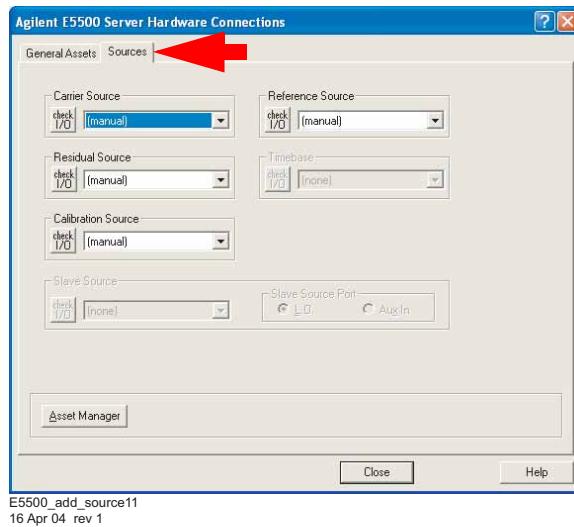
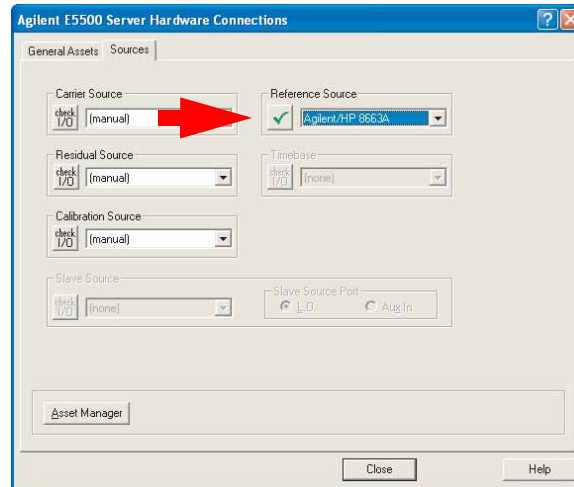


Figure 31 Select Sources tab

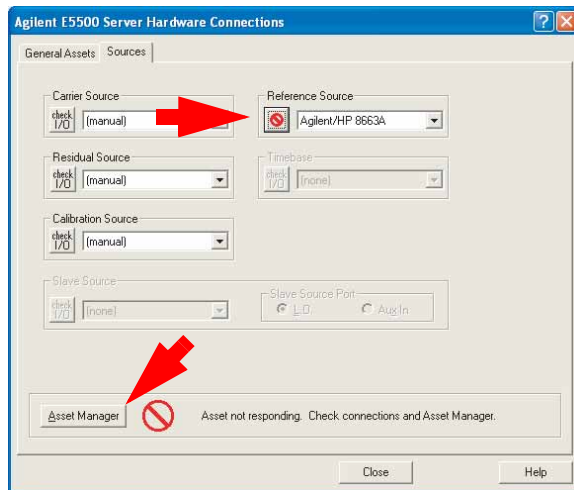
- 3 From the **Reference Source** pull-down list, select Agilent 8663A.
 - a A green check-mark appears after an automatic I/O check has been successfully performed by the software. If nothing happens, click the **Check I/O** button to manually initiate the check.



E5500_add_source12
16 Apr 04 rev 1

Figure 32 Successful I/O check

- b A red circle with a slash appears if the I/O check is unsuccessful.



E5500_add_source13
16 Apr 04 rev 1

Figure 33 Failed I/O check

- c If the I/O check fails, click the **Asset Manager** button to return to the Asset Manager (see [Figure 33](#)).

- d In the Asset Manager, verify that the Agilent 8663A is configured correctly. Do the following:
 - Check your system hardware connections.
 - Click the green **check-mark** button on the Asset Manager's toolbar to verify connectivity.
 - Return to **Server Hardware Connections** and click the **Check I/O** button to re-check it.

NOTE

Use the same process to add additional assets to your E5505A system.

Setting GPIB Addresses

Table 12 shows the default GPIB addresses for the E5505A system instruments. If you need to change a GPIB address to prevent a conflict between assets, use the Asset Manager as shown in the easy procedure starting on page 54.

Table 12 Default GPIB addresses

Instrument	Address
Test set	20
Downconverter	28
Microwave downconverter	28
RF analyzer	17
FFT analyzer (PC digitizer card)	1
FFT analyzer (89410A)	18
Source # 1	19
Source # 2	23
Counter	3
Agilent E1430 VXI digitizer	129
Agilent E1437 VXI digitizer	192
Agilent E1420B VXI counter	48
Agilent E1441 VXI ARB	80
Agilent GPIB slave port	22

To change the GPIB address:

- 1 On the E5500 main menu, select **System/Asset Manager**.

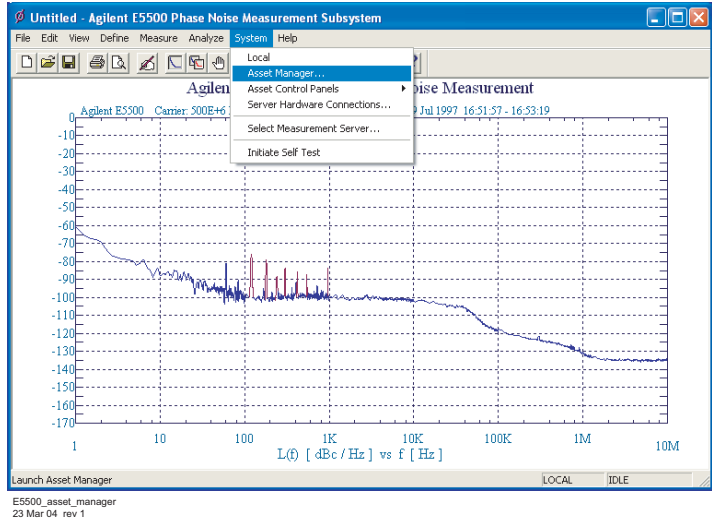


Figure 34 Asset Manager on System menu

- 2 Double-Click on the desired instrument in the Asset Manager list (left pane).

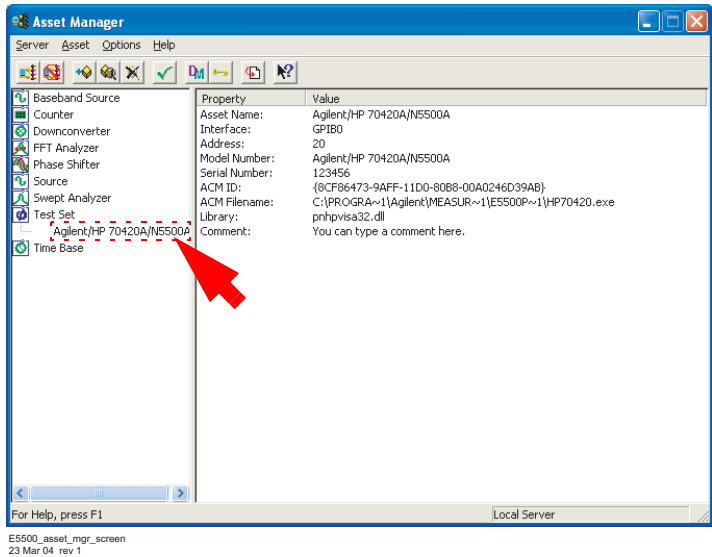


Figure 35 Asset Manager window

Type the desired address in the dialog box.

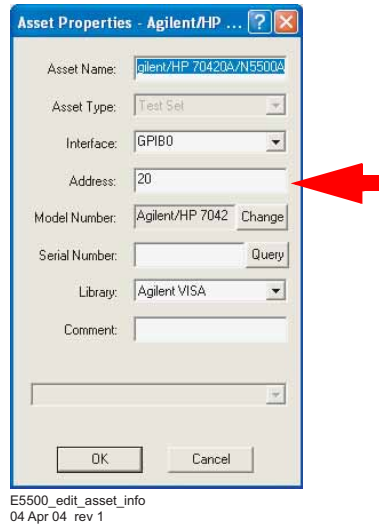


Figure 36 GPIB address dialog box

- 3 Click **OK**.
- 4 To exit the Asset Manager, on the menu select **Server/Exit**.

Powering the System Off

To power off a racked system

- 1 On the E5500 software menu, select **File\Exit**. Always shut down the E5500 software before powering off the E5505A system.
- 2 Press the system power switch (front, top right of the rack) to the off position.

CAUTION

Always shut down the E5500 software before powering off the E5505A system.

Failure to do so may produce errors in the stem, and result in an inoperable system or inaccurate measurements. If you do receive errors during shutdown, startup, or operation, use the E5500 Shutdown utility to restore functionality to the system. (See page 56 for instructions.)

To power off a benchtop system

- 1 On the E5500 software menu, select **File\Exit**.
- 2 Press the power switch on each instrument to the off position.

Using the E5500 Shutdown Utility

If you receive error messages during the power on or off procedures, or during operation, use the E5500 Shutdown utility to shut down the system. This utility automatically fixes most errors and restores functionality to the system. If you still receive errors after running the E5500 Shutdown utility, call your local Agilent Technologies Service Center.

To run the E5500 Shutdown utility

- 1 Double-Click on the E5500 Shutdown utility shortcut on the PC desktop and follow the onscreen instructions. (You can also navigate to it using the menu path Start/Agilent Subsystems/E5500 Phase Noise/Shutdown.)



Figure 37 Shutdown utility icon

- 2 When the shutdown utility has finished, use the Start menu to shut down the PC. Then power the system off.



5 Recovery

Hard Drive Recovery Process - Advantech PC	58
Recover From a System Crash Using the Recovery Partition	61
Re-image a New Hard Drive Using the Recovery DVD	62
Partition a New Hard Drive Using Windows Disk Manager®	63
Create an Image on the New Recovery Partition	64
Hard Drive Recovery Process - Kontron PC	66

Chapter 5 contains recovery procedures for both the Advantech PC and Kontron PC.

NOTE

It is important to create a backup recovery DVD. The recovery DVD is the only way to reinstall the original Windows XP® operating system after replacing the hard drive. For information about creating the recovery DVD, refer to “[Hard Drive Recovery Process - Advantech PC](#)” on page 58.



Hard Drive Recovery Process - Advantech PC

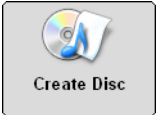
Create an Image on the Recovery DVD

Agilent Technologies strongly recommends that you create a recovery DVD, so that in the case of a system or hard drive crash, you will be able to recover system operation quickly and dependably.

Recovery from the recovery partition is faster than recovery from the recovery DVD. However, only the DVD allows recovery after a serious hard drive crash that results in replacement of the hard drive.

In this procedure you will create an image of the secondary hard drive partition.

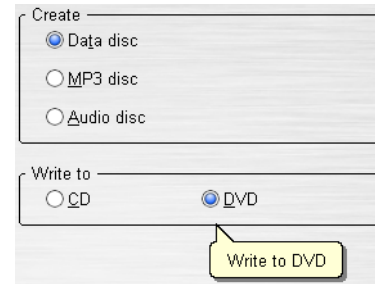
Create a recovery DVD

Step	Notes
1 Turn the computer ON.	<ul style="list-style-type: none"> Follow the on-screen instruction to accept the Windows[®] licensing agreement.
2 Insert the provided DVD-R into the DVD burner drive.	A message appears "Blank CD/DVD inserted". A dialog box appears "Formatting?"
3 Click "NO" for formatting.	
4 Launch Windows Explorer [®] .	
5 Expand Explorer to view "Recovery" (D).	<ul style="list-style-type: none"> This is the recovery partition. You see a folder named 'System Volume Information'. In addition you see two large files, CDR00001.GHO and CDR00001.GHS. These two files must be copied to the DVD-R. If these files do not exist, refer to "Create an Image on the New Recovery Partition" on page 64.
6 From the Windows [®] desktop, launch 'ULead DVD MovieFactor 3 Suite' [®] .	The Digital Media Center banner screen is displayed.
7 Select "Create Data/Music disk".	
8 Select "the Create Disc" icon in the left pane.	

Create a recovery DVD

Step	Notes
------	-------

9 Select "Data disc" and "DVD" in the right pane.

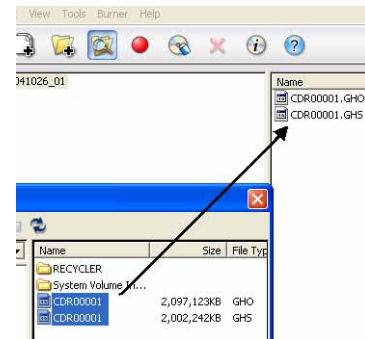


10 Click the OK button.

11 In the "ULead Burn.Now - Data Disc" window, select the "Drag and Drop" icon (4th from left). Single-click the icon. A small window opens.



12 Drag files CDR00001.GHO and CDR00001.GHS to the right pane of the Burn.Now window. Use the control key (Ctrl) to select both files.



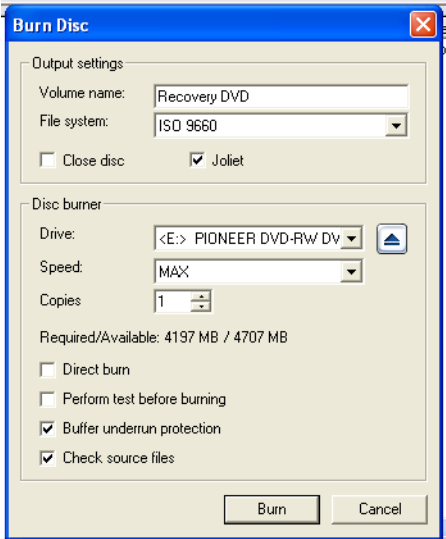
These two files total about 4 GBytes of content.

13 Close the Explorer window by selecting the [X] in the upper-right corner of the window.

14 In the "ULead Burn.Now - Data Disc" window, select the "Burn" icon (5th from left). Single-click the icon. A small "Burn Disc" window appears.



Create a recovery DVD

Step	Notes
<p>15 Select the following in the “Burn Disc” window:</p> <ul style="list-style-type: none"> • Volume Name: type “Recovery DVD” • Leave all other selections in their default positions. 	
<p>16 Click ‘Burn’.</p>	<ul style="list-style-type: none"> • The burn and verification takes approximately 20 minutes.
<p>17 Select “Exit”, then Click ‘OK’.</p>	<ul style="list-style-type: none"> • “Operation successfully completed. • The written DVD is ejected. Keep this DVD in a safe place. The DVD will be required if you replace the hard drive on your PC.
<p>18 Click ‘Next’.</p>	<ul style="list-style-type: none"> •
<p>19 Select the “Disc” menu, then select “Exit”.</p>	<ul style="list-style-type: none"> •
<p>20 Click “OK”.</p>	<ul style="list-style-type: none"> •
<p>21 Close the “Digital Media Center” window by selecting the [X] in the upper-right corner of the window.</p>	<ul style="list-style-type: none"> •

Recover From a System Crash Using the Recovery Partition

A minor system crash (where the hard drive is still functional) can be readily recovered from using the image on the recovery partition.

Recover from a system crash using the recovery partition

Step	Notes
1 Insert the supplied bootable CD into the appropriate drive.	<ul style="list-style-type: none"> The bootable CD part number is E5500-10010 and the content is Revision A.00.01.
2 Exit from Windows® a START b SHUTDOWN c select RESTART on Windows® shutdown.	<ul style="list-style-type: none"> The system restarts with the bootable CD installed. Upon boot up A DOS® screen appears, entitled "Backup Menu".
3 Select (B) "Press B to recover from Recovery Partition".	<ul style="list-style-type: none">
4 Press (C) to continue.	<ul style="list-style-type: none"> Symantec Ghost takes over. This process takes about 2.5 minutes.
5 Remove the bootable CD and then press the red RESET button to boot up in Windows®.	<ul style="list-style-type: none">

Re-image a New Hard Drive Using the Recovery DVD

In the event of a hard drive crash in which the hard drive is replaced, the image must be copied from the recovery DVD that you created earlier to create an image on the new hard drive.

After completing the following procedure, Agilent strongly recommends that you continue through the next two procedures to create a recovery partition on the new hard drive and finally to create an image on the recovery partition.

This will enable faster recovery in the event of a minor system crash, where the hard drive is still functional.

NOTE

Prior to re-imaging a new hard drive using the Recovery DVD, verify the system boot order.

Reimage a new hard drive using the recovery DVD

Step	Notes
1 Have the bootable CD in-hand.	<ul style="list-style-type: none"> The bootable CD part number is E5500-10010 and the content is Revision A.00.01.
2 Turn the computer ON.	<ul style="list-style-type: none">
3 Quickly put the bootable CD into the drive and press the red RESET button.	<ul style="list-style-type: none"> The system boots up and the "Backup Menu" appears.
4 Press (C) to "Recover from DVD"	<ul style="list-style-type: none"> The backup screen prompts you to "Please replace Bootable CD with Recovery DVD".
5 Replace the bootable CD with the recovery DVD.	<ul style="list-style-type: none"> A DOS[®] prompt appears, "Press any key"
6 Press any key.	<ul style="list-style-type: none"> The "Backup Menu" appears.
7 Press (C) to continue.	<ul style="list-style-type: none"> Symantec Ghost[®] takes over to complete the imaging of the new drive from the recovery DVD. This process takes about 17 minutes. When finished, the "Backup Menu" displays "Remove CD/DVD media and then press RESET to launch Windows[®]".
8 Remove the recovery DVD and press the red RESET button to boot up in Windows [®] .	

Partition a New Hard Drive Using Windows Disk Manager®

Partition a new hard drive using Windows Disk Manager®

Step	Notes
1 From the Windows® Desktop, make the following selections: a 'Start' b 'Programs' c 'Administrative Tools' d 'Computer Management'	<ul style="list-style-type: none"> The 'Computer Management' window appears.
2 Choose 'Disk Management'.	<ul style="list-style-type: none"> Disk 0 is the entire hard drive. There are two sections. One section is approximately 20% of the total. This was set by the bootable CD as unallocated space.
3 Right-click on 'Unallocated'.	<ul style="list-style-type: none">
4 Select "New Partition".	<ul style="list-style-type: none"> The 'Welcome to the New Partition Wizard' screen appears.
5 Click 'Next'.	<ul style="list-style-type: none"> "Select partition type" appears.
6 Highlight 'Primary Partition'.	<ul style="list-style-type: none"> This is the default.
7 Click 'Next'.	<ul style="list-style-type: none"> The 'Specify Partition Size' screen appears.
8 To 'Specify partition size' use the default 'Set partition size @ maximum disk space in Mbytes'	<ul style="list-style-type: none"> This is the default.
9 Click 'Next'.	<ul style="list-style-type: none">
10 Select 'Assign the following drive letter' Use the default "D".	<ul style="list-style-type: none">
11 Click 'Next'.	<ul style="list-style-type: none"> The 'Format Partition' screen appears.
12 Accept the defaults.	<ul style="list-style-type: none"> File system 'NTFS' Allocation unit size 'default'
13 Type "Recovery" into the Volume Label field.	<ul style="list-style-type: none">
14 Select "Perform a quick format"	<ul style="list-style-type: none">
15 Click 'Next'.	<ul style="list-style-type: none"> The message 'Completing the New Partition Wizard' appears. This process takes about 15 seconds
16 Click 'Finish'.	<ul style="list-style-type: none"> See 'Recovery (D)' approximately 7.45 GB NTFS Healthy
17 Close the Computer Management window.	<ul style="list-style-type: none">

Create an Image on the New Recovery Partition

After replacing a damaged/defective hard drive and recovering the image from the recovery DVD, you should create an image on the recovery partition.

Create an image on the new recovery partition

Step	Notes
1 Insert the supplied bootable CD into the appropriate drive.	<ul style="list-style-type: none"> The bootable CD part number is E5500-10010 and the content is Revision A.00.01 or higher.
2 Exit from Windows® a START b SHUTDOWN c select RESTART on Windows® shutdown.	<ul style="list-style-type: none"> The system restarts with the bootable CD installed. Upon boot up A DOS® screen appears, entitled "Backup Menu".
3 Press (A) "Press A to create an image on Recovery Partition".	<ul style="list-style-type: none">
4 Press (C) to continue.	<ul style="list-style-type: none"> Symantec Ghost® now takes over to create an image on the recovery partition from the primary partition. This image includes hidden files. This process takes about 4-5 minutes.
5 Remove the bootable CD.	<ul style="list-style-type: none">
6 Restart the computer by pressing the red RESET button on the front panel.	<ul style="list-style-type: none"> Windows® launches
7 Open Windows Explorer® to verify that the recovery partition exists. See Recovery (D).	<ul style="list-style-type: none"> Two large files are visible, CDR00001.GHO and CDR00001.GHS. The total of these two files is about 4 GBytes.

System Boot Order Check

After replacing a damaged/defective hard drive and prior to recovering the image from the recovery DVD verify that the DOS boot order is as follows:

- CDROM
- Floppy drive
- Hard drive

Checking the PC BIOS

Step	Notes
1 Turn on or restart your PC. At the first DOS [®] screen, press the Delete [DEL] key to enter the CMOS setup utility screen.	"CMOS Setup Utility" appears
2 Use the down arrow button to highlight "Advanced BIOS Features"	"Advanced BIOS Features" appears
3 Press the "Enter" button.	
4 Use the down arrow button to highlight "First Boot Device"	
5 Press the "Enter" button.	
6 Use the down arrow button to select "CDROM"	Selects the CDROM as the
7 Press the "Enter" button.	
8 Use the down arrow button to highlight "Second Boot Device"	
9 Press the "Enter" button.	
10 Use the down arrow button to select "FLOPPY"	
11 Press the "Enter" button.	
12 Verify that the "Third Boot Device" is the hard drive (HDD-0)	
13 Press the Escape (Esc) button	
14 Use the down arrow button to highlight "Power Management Setup". Press the "Enter" button.	Verify that the "Power Supply Type" is ATX.
15 Press the Escape (Esc) button	
16 Press the "F10" button to save the changes.	
17 Press the "Enter" button to "Save to CMOS and Exit"	

Hard Drive Recovery Process - Kontron PC

The Agilent Recovery System can be used to repair errors on the computer's C: drive partition, or to restore the original factory configuration of the system software. The Agilent Recovery System is stored in a separate hidden hard disk drive partition.

Repairing errors on the hard disk drive may result in loss of data or files. If you need more information about the Windows “chkdsk” error repair process, see the chkdsk documentation in the Microsoft Windows XP Help and Support Center.

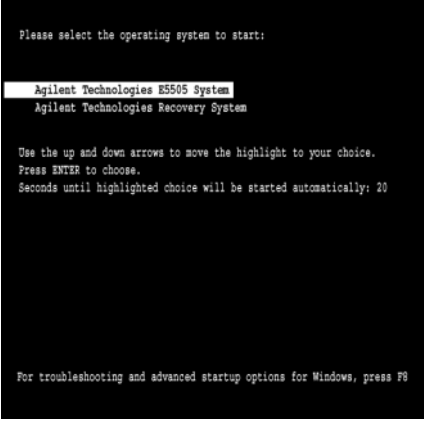
Restoring the original factory system software does not restore any of the following items:

- Windows system configurations that were made after the computer was shipped from the factory. For example, Windows and Service Pack updates, user accounts, and windows configuration settings. After an Agilent Recovery, these configurations need to be redone.
- Additional software that was installed after the computer was shipped from the factory. After an Agilent Recovery, that software needs to be re-installed.
- Any data or programs saved on the D: or E: drives.
- Any upgrades that were made to the Agilent measurement application software.

NOTE

It is recommended that you use a regular back up strategy. Your IT department may already have a back up strategy in place which is suitable for the computer and its data. Using the Agilent Recovery System in conjunction with a regular back up strategy should allow you to fully recover the computer software and data.

Using the Agilent recovery system:

Step	Notes
1 Make sure the computer is turned off.	
2 Turn on the computer.	The following screen is displayed:
	
3 Press the down arrow key to move the highlight to Agilent Recovery System, then press Enter.	
4 When the Agilent Recovery System has booted, follow the on-screen instructions to recover the image of the C: drive. <ul style="list-style-type: none"> • Press 2, then press Enter to select the recovery. • Press 1, then press Enter to continue. • Press 1, then Enter to confirm. 	It may take up to 25 minutes for this process to complete.
After exiting the Agilent Recovery System, the computer reboots.	

NOTE

Additional recovery steps may be required to fully recover the system to a more current working state. This could involve restoring your own backups of the computer configuration, including re-installing applications, data, and performing system customizations.

Configuring recovery prompt timing

You can configure the time at which the computer power-up process waits for the selection of the recovery process by performing the following steps:

Step	Notes
1 Right-click My Computer, and click Properties.	This accesses the System Properties tabbed page.
2 Click the Advanced tab.	
3 In the Startup and Recovery section, click Settings.	
4 Under the System Startup section: <ul style="list-style-type: none"> • you can either clear the Time to display a list of operating systems check box, or; <ul style="list-style-type: none"> • select the Time to display recovery option when needed check box and change the seconds to delay for it 	
NOTE	You must be logged in as an administrator to change these settings.

Hard Drive Disk Replacement Procedure

CAUTION

Follow the appropriate Electrostatic Discharge (ESD) procedures. ESD can damage or destroy electronic components. All work on electronic assemblies should be performed at a static-safe workstation.

Removing the Hard Disk Drive

- 1 Turn off the computer.
- 2 To remove the existing removable hard disk drive assembly from the computer, unlock the removable hard disk drive lock, carefully pull the ejector lever, and slide the removable hard disk drive assembly out of the slot. Refer to [Figure 38](#).

Figure 38 Hard Disk Drive Assembly



Installing the Hard Disk Drive

- 1 Insert the alternate hard disk drive assembly into the slot on the computer with the ejector lever pulled up (See [Figure 39](#)). Secure the assembly with the ejector lever pushed down (See [Figure 40](#)), and lock it into place using the key.
- 2 To turn the computer on, press the power switch.

NOTE

If the hard disk drive is not locked, the computer will not boot up.

Figure 39 Ejector Lever Pulled Up



Figure 40 Ejector Lever Pushed Down





6 Preventive Maintenance

Using, Inspecting, and Cleaning RF Connectors 72

General Procedures and Techniques 76

Using, Inspecting, and Cleaning RF Connectors

Taking proper care of cables and connectors will protect your system's ability to make accurate measurements. One of the main sources of measurement inaccuracy can be caused by improperly made connections or by dirty or damaged connectors.

The condition of system connectors affects measurement accuracy and repeatability. Worn, out-of-tolerance, or dirty connectors degrade these measurement performance characteristics.

Repeatability

If you make two identical measurements with your system, the differences should be so small that they will not affect the value of the measurement. Repeatability (the amount of similarity from one measurement to another of the same type) can be affected by:

- Dirty or damaged connectors
- Connections that have been made without using proper torque techniques (this applies primarily when connectors in the system have been disconnected, then reconnected).

CAUTION

Static-Sensitive Devices

This system contains instruments and devices that are static-sensitive. Always take proper electrostatic precautions before touching the center conductor of any connector, or the center conductor of any cable that is connected to any system instrument. Handle instruments and devices only when wearing a grounded wrist or foot strap. When handling devices on a work bench, make sure you are working on an anti-static worksurface.

RF Cable and Connector Care

Connectors are the most critical link in a precision measurement system. These devices are manufactured to extremely precise tolerances and must be used and maintained with care to protect the measurement accuracy and repeatability of your system.

To extend the life of your cables or connectors:

- Avoid repeated bending of cables—a single sharp bend can ruin a cable instantly.
- Avoid repeated connection and disconnection of cable connectors.

- Inspect the connectors before connection; look for dirt, nicks, and other signs of damage or wear. A bad connector can ruin the good connector instantly.
- Clean dirty connectors. Dirt and foreign matter can cause poor electrical connections and may damage the connector.
- Minimize the number of times you bend cables.
- Never bend a cable at a sharp angle.
- Do not bend cables near the connectors.
- If any of the cables will be flexed repeatedly, buy a back-up cable. This will allow immediate replacement and will minimize system down time.

Before connecting the cables to any device:

- Check all connectors for wear or dirt.
- When making the connection, torque the connector to the proper value.

Proper Connector Torque

- Provides more accurate measurements
- Keeps moisture out of the connectors
- Eliminates radio frequency interference (RFI) from affecting your measurements

The torque required depends on the type of connector. Refer to [Table 13](#). Do not overtighten the connector.

Never exceed the recommended torque when attaching cables.

Table 13 Proper Connector Torque

Connector	Torque cm-kg	Torque N-cm	Torque in-lbs	Wrench P/N
Type-N	52	508	45	hand tighten
3.5 mm	9.2	90	8	8720-1765
SMA	5.7	56	5	8710-1582

Connector Wear and Damage

Look for metal particles from the connector threads and other signs of wear (such as discoloration or roughness). Visible wear can affect measurement accuracy and repeatability. Discard or repair any device with a damaged connector. A bad connector can ruin a good connector on the first mating. A magnifying glass or jeweler's loupe is useful during inspection.

SMA Connector Precautions

Use caution when mating SMA connectors to any precision 3.5 mm RF connector. SMA connectors are not precision devices and are often out of mechanical tolerances, even when new. *An out-of-tolerance SMA connector can ruin a 3.5 mm connector on the first mating.* If in doubt, gauge the SMA connector before connecting it. The SMA center conductor must *never* extend beyond the mating plane.

Cleaning Procedure

- 1 Blow particulate matter from connectors using an environmentally-safe aerosol such as Aero-Duster. (This product is recommended by the United States Environmental Protection Agency and contains tetrafluoroethane. You can order this aerosol from Agilent (see [Table 14](#)).)
- 2 Use alcohol and a lint-free cloth to wipe connector surfaces. Wet a small swab with a small quantity of alcohol and clean the connector with the swab.
- 3 Allow the alcohol to evaporate off of the connector before making connections.

CAUTION

Do not allow excessive alcohol to run into the connector. Excessive alcohol entering the connector collects in pockets in the connector's internal parts. The liquid will cause random changes in the connector's electrical performance. If excessive alcohol gets into a connector, lay it aside to allow the alcohol to evaporate. This may take up to three days. If you attach that connector to another device it can take much longer for trapped alcohol to evaporate.

Table 14 Cleaning Supplies Available from Agilent

Product	Part Number
Aero-Duster	8500-6460
Isopropyl alcohol	8500-5344
Lint-Free cloths	9310-0039
Small polyurethane swabs	9301-1243

WARNING

Cleaning connectors with alcohol should only be performed with the instruments' mains power cord disconnected, in a well ventilated area. Connector cleaning should be accomplished with the minimum amount of alcohol. Prior to connector reuse, be sure that all alcohol used has dried, and that the area is free of fumes.

WARNING

If flammable cleaning materials are used, the material should not be stored, or left open in the area of the equipment. Adequate ventilation should be assured to prevent the combustion of fumes, or vapors.

General Procedures and Techniques

This section introduces you to the various cable and connector types used in the system. Read this section before attempting to remove or install an instrument! Each connector type may have unique considerations.

Always use care when working with system cables and instruments.

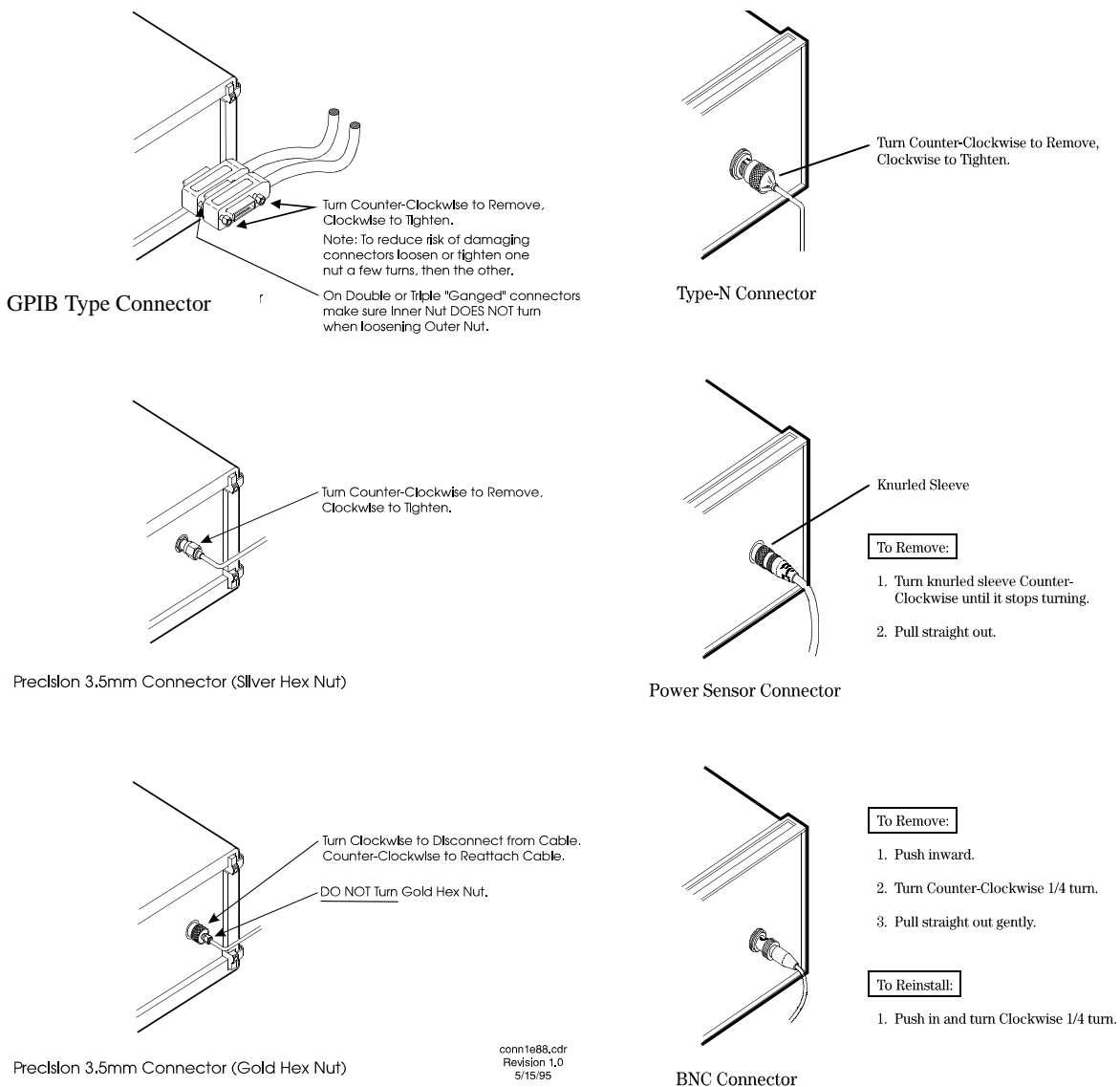


Figure 41 GPIB, 3.5 mm, Type-N, power sensor, and BNC connectors

Connector Removal

GPIB Connectors

These are removed by two captured screws, one on each end of the connector; these usually can be turned by hand. Use a flathead screwdriver if necessary.

GPIB connectors often are stacked two or three deep. When you are removing multiple GPIB connectors, disconnect each connector one at a time. It is a good practice to connect them back together even if you have not yet replaced the instrument; this avoids confusion, especially if more than one instrument has been removed.

When putting GPIB connectors back on, you must again detach them from one another and put them on one at a time.

Precision 3.5 mm Connectors

These are precision connectors. Always use care when connecting or disconnecting this type of connector. When reconnecting, make sure you align the male connector properly. Carefully join the connectors, being careful not to cross-thread them.

Loosen precision 3.5 mm connectors on flexible cables by turning the connector nut counter-clockwise with a 5/16 inch wrench. Always reconnect using an 8 inch-lb torque wrench (Agilent part number 8720-1765). Semirigid cables are metal tubes, custom-formed for this system from semirigid coax cable stock.

3.5 mm Connectors with a gold hex nut

The semirigid cables that go to the RF outputs of some devices have a gold connector nut. These do not turn. Instead, the RF connector on the instrument has a cylindrical connector body that turns. To disconnect this type of connector, turn the connector body on the instrument clockwise. This action pushes the cable's connector out of the instrument connector.

To reconnect, align the cable with the connector on the instrument. Turn the connector body counterclockwise. You may have to move the cable slightly until alignment is correct for the connectors to mate. When the two connectors are properly aligned, turning the instrument's connector body will pull in the semirigid cable's connector. Tighten firmly by hand.

3.5 mm connectors with a silver hex nut

All other semirigid cable connectors use a silver-colored nut that *can* be turned. To remove this type of connector, turn the silver nut counter-clockwise with a 5/16 inch wrench.

When reconnecting this type of cable:

- Carefully insert the male connector center pin into the female connector. (Make sure the cable is aligned with the instrument connector properly before joining them.)
- Turn the silver nut clockwise by hand until it is snug, then tighten with an 8 inch-lb torque wrench (part number 8720-1765).

Bent Semirigid Cables

Semirigid cables are not intended to be bent outside of the factory. An accidental bend that is slight or gradual may be straightened carefully by hand. Semirigid cables that are crimped will affect system performance and must be replaced. Do not attempt to straighten a crimped semirigid cable.

Instrument Removal

To remove an instrument from the system, use one of the following procedures.

Required tools

- #2 Phillips screwdriver
- #2 POZIDRIV screwdriver

Standard instrument

To remove an instrument from a rack

Step	Notes
1 Turn off system power, but leave the system computer turned on.	<ul style="list-style-type: none"> • If you do plan to turn computer power off for any reason, have the computer system administrator: • Shut down all running software. • Shut down the computer.
2 Read "General Procedures and Techniques", then disconnect all cables on the front and on the rear panel.	<ul style="list-style-type: none"> • Most cables are fairly easy to remove and reconnect, and have no special considerations (besides making sure you put the cables back in the right place). • Semirigid cables require more care, especially when reconnecting them. <i>Make sure all semirigid cables, on the front and back of an instrument are fully disconnected before removing the unit.</i>
3 When <i>all</i> cables are disconnected (including the power cord), remove the screws in the instrument's rack "ears" that hold it in the rack.	
4 Slide the instrument out.	<ul style="list-style-type: none"> • If you feel any resistance when attempting to pull the instrument out, STOP! Look inside the cabinet and carefully examine all surrounding cables. Make sure all cables are fully disconnected.

Half-Rack-Width Instrument

To remove a half-width instrument from a system rack

<p>1 Power off the system.</p>	<ul style="list-style-type: none"> • For details see the system installation guide.
<p>2 Remove the selected instrument's power cord from the power strip in the rack.</p>	
<p>3 The instrument is attached to the half-rack width instrument beside it; remove that instrument's power cord from the power strip also.</p>	<ul style="list-style-type: none"> • The instruments are secured together by lock links at the front and rear. The lock links at the rear attach with screws. The lock links at the front hook together.
<p>4 Remove the power cord and other cables from the front and rear of both instruments.</p>	<ul style="list-style-type: none"> • Note the location of cables for re-installation.
<p>5 Remove the four corner screws on the front of the rack panel that secures the instruments in place.</p>	<ul style="list-style-type: none"> • The screws are located near the corners of the face of the instrument. • Use a #2 Phillips screwdriver.
<p>6 Slide both instruments, as a single unit, out from the front of the rack and set them on a secure, flat surface.</p>	
<p>7 Detach the lock links that secure the rear of the instruments together by removing their screws.</p>	<ul style="list-style-type: none"> • Use a #2 POZIDRIV screwdriver. • See Figure 42 on page 81.
<p>8 Carefully and at the same time, push one instrument forward and pull the other back to unhook the lock links that secure the front of the instruments to each other.</p>	
<p>9 Store the "partner" instrument and lock links while the selected instrument is out of the rack.</p>	<ul style="list-style-type: none"> • Only install the instruments as a pair; individual installation is not secure.

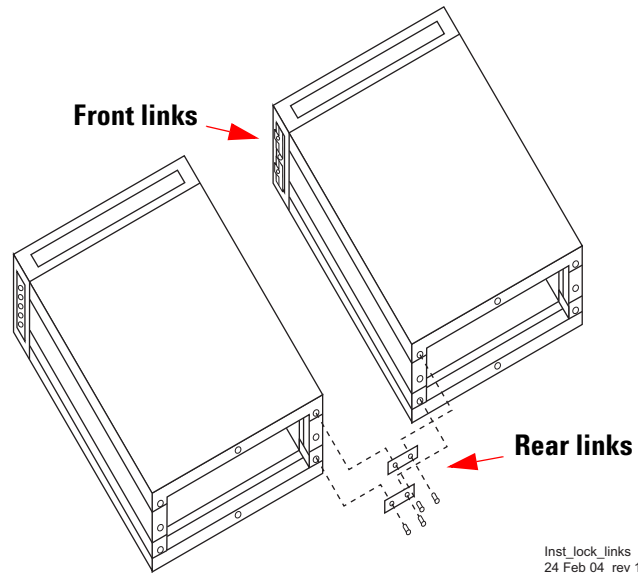


Figure 42 Instrument lock links, front and rear

Benchtop Instrument

To remove an instrument from a benchtop system

-
- | | |
|--|--|
| <p>1 Power off each instrument in the system.</p> | <ul style="list-style-type: none"> • For details, see “Powering the System Off” on page 56. |
|--|--|
-
- | | |
|---|--|
| <p>2 Unplug the selected instrument’s power cord from the AC power supply.</p> | |
|---|--|
-
- | | |
|---|--|
| <p>3 Remove the power cord and other cables from the front and rear of the instrument.</p> | <ul style="list-style-type: none"> • Note the location of cables for re-installation. |
|---|--|
-

Instrument Installation

To install or re-install an instrument in a system, use one of the following procedures.

Required tools

- #2 Phillips screwdriver
- #2 POZIDRIV screwdriver
- system installation guide

Standard rack instrument

To install an instrument

Step	Notes
1 Slide the instrument gently into the rack.	
2 Insert the screws in the rack ears.	<ul style="list-style-type: none"> • Most cables are fairly easy to remove and reconnect and have no special considerations (besides making sure you put the cables back in the right place). • Semirigid cables require more care, especially when reconnecting them. <i>Make sure all semirigid cables, on the front and back of an instrument are fully disconnected before removing the unit.</i>
3 To reconnect the semirigid cables, carefully align them before you insert the male connector.	<ul style="list-style-type: none"> • Do not insert the male pin in at an angle or you will damage the female connector. RF connector center pins are very delicate, and if damaged must be replaced. System performance may be greatly impaired if there is a bad RF connector.
4 Turn on system power and restart the system computer if necessary.	

Half-Rack-Width instrument

To install the instrument in a rack

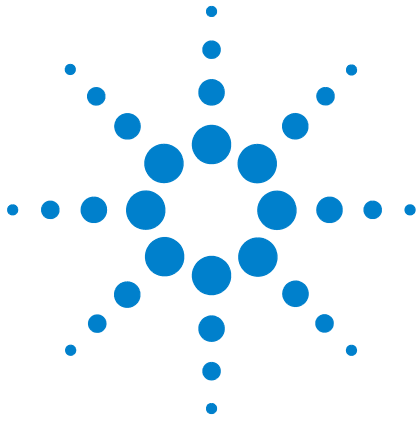
Step	Note
1 Make sure the system is powered off.	<ul style="list-style-type: none"> For details, see “Powering the System Off” on page 56.
2 Re-attach the lock link that secures the front of the returned instrument to it’s partner half-rack-width instrument.	<ul style="list-style-type: none"> Use a #2 POZIDRIV screwdriver. See Figure 42 on page 81.
3 Re-attach the lock link that secures the rear of the instruments together.	<ul style="list-style-type: none"> Use a #2 POZIDRIV screwdriver.
4 Insert the attached instruments in the same slot from which you removed them, sliding them along the support rails until they meet the rack-mount ears.	<ul style="list-style-type: none"> The rack-mount ears stop the instruments at the correct depth.
5 Replace the rack panel in front of the instruments and secure the four corner screws.	<ul style="list-style-type: none"> The screws are located near the corners of the face of the instrument. Use a #2 Phillips screwdriver.
6 Confirm that the instrument is turned off.	
7 Connect the appropriate cables to the instruments (front and rear), including the power cords.	
8 Power on the system.	<ul style="list-style-type: none"> For details, see “Powering the System On” on page 32.

Benchtop instrument

To install an instrument in a benchtop system

1 Make sure the system is powered off.	<ul style="list-style-type: none"> For details, see “Powering the System Off” on page 56.
2 Connect all cables to the instrument (front and rear), including the power cord.	
3 Connect the power cord to the AC power source.	
4 Power on the system.	<ul style="list-style-type: none"> For details, see “Powering the System On” on page 32.
5 Set the instrument GPIB address, if necessary.	

6 Preventive Maintenance



A **Service, Support, and Safety** **Information**

Safety and Regulatory Information 86

Service and Support 92

Return Procedure 94

This appendix provides safety and regulatory information, which you should review prior to working with your Agilent system. The information contained in it applies to all Agilent-supplied instruments in the system, and the system as a whole.

It also contains information on servicing and obtaining support for an Agilent system or instrument, including procedures for removing an instrument from a system, returning it to Agilent, and re-installing it.

Safety and Regulatory Information

Safety summary

The following general safety precautions must be observed during all phases of operation of this instrument or system. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended use of this instrument or system. Agilent Technologies, Inc. assumes no liability for the customer's failure to comply with these requirements.

General

This product has been designed and tested in accordance with the standards listed on the Manufacturer's Declaration of Conformity, and has been supplied in a safe condition. The documentation contains information and warnings that must be followed by the user to ensure safe operation and to maintain the product in a safe condition.

All light-emitting diodes (LEDs) used in this product are Class 1 LEDs per IEC 60825-1.

Equipment Installation

Install the instrument or system so that the detachable power cord is readily identifiable and is easily reached by the operator. The detachable power cord is the disconnecting device. It disconnects the mains circuits from the mains supply before other parts of the instrument or system. The instrument front panel switch is only a standby switch and is not a LINE switch. Alternatively, an externally installed switch or circuit breaker (which is readily identifiable and is easily reached by the operator) may be used as a disconnecting device.

WARNING

This is a Safety Class 1 Product (provided with a protective earthing ground incorporated in the power cord). The mains plug shall be inserted only in a socket outlet provided with a protective earth contact. Any interruption of the protective conductor inside or outside of the products is likely to make the product dangerous. Intentional interruption is prohibited (IEC 348 clauses 17.3.3 c and 17.3.4).

WARNING

This product is designed for use in Installation Category II and Pollution Degree 2.

WARNING**DO NOT OPERATE IN AN EXPLOSIVE ATMOSPHERE.**

Do not operate the instrument or system in the presence of flammable gases or flames.

WARNING**DO NOT REMOVE AN INSTRUMENT COVER.**

Operating personnel must not remove instrument covers. Component replacement and internal adjustments must be made only by qualified service personnel.

Instruments that appear damaged or defective should be made inoperative and secured against unintended operation until they can be repaired by qualified service personnel.

Environmental conditions

WARNING

If this product is not used as specified, the protection provided by the equipment could be impaired. This product must be used only in a normal condition (in which all means for protection are intact).

CAUTION

Unless otherwise noted in the specifications, this instrument or system is intended for indoor use in an installation category II, pollution degree 2 environment.

CAUTION

Ventilation Requirements: When installing the product in a cabinet, the convection into and out of the product must not be restricted. The ambient temperature (outside the cabinet) must be less than the maximum operating temperature of the product by 4 °C for every 100 watts, then forced convection must be used.

Before applying power

CAUTION

Verify that the product is set to match the available line voltage, the correct-rating service breaker is installed, the correct fuse is installed, and all safety precautions are taken. Note the instrument external markings described in [Table 15, "Safety symbols and instrument markings,"](#) on page 89.

WARNING

The mains wiring and connectors shall be compatible with the connector used in the premise electrical system. Failure to ensure adequate earth grounding by not using the correct components may cause product damage and serious injury.

Ground the instrument or system

WARNING

To minimize shock hazard, the instrument chassis and cover must be connected to an electrical protective earth ground. The instrument and/or system must be connected to the AC power mains through a grounded power cable, with the ground wire firmly connected to an electrical ground (safety ground) at the power outlet. Any interruption of the protective (grounding) conductor or disconnection of the protective earth terminal will cause a potential shock hazard that could result in personal injury.

WARNING

This is a Safety Class 1 Product (provided with a protective earthing ground incorporated in the power cord). The mains plug shall be inserted only in a socket outlet provided with a protective earth contact. Any interruption of the protective conductor inside or outside of the products is likely to make the product dangerous. Intentional interruption is prohibited (IEC 348 clauses 17.3.3 c and 17.3.4).

CAUTION

Always use the three-prong AC power cord supplied with this product. Failure to ensure adequate earth grounding by not using this cord may cause product damage.

CAUTION

The detachable power cord is the disconnecting device. It disconnects the mains circuit from the mains supply before other parts of the instrument or system. The instrument front panel switch is only a standby switch and is *not* a line switch.

Fuses and Circuit Breakers

Refer to individual instrument manuals for detailed information on operator accessible fuses.

WARNING

Use only fuses with the required rated current, voltage, and specified type (normal blow, time delay). Do not use repaired fuses or short-circuited fuse holders. To do so could cause a shock or fire hazard.

WARNING

For continued protection against fire hazard, replace fuses and circuit breakers only with the same type and ratings. The use of other fuses or circuit breakers or materials is prohibited (IEC 348 clause 17.3.5.d).

WARNING

The premise wiring should have a system-dedicated circuit breaker in the mains wiring for installation of the system.

Agilent system cabinet power strips are equipped with a thermal circuit breaker for each power phase. If one phase shorts or overloads, one or both of the circuit breakers in the power strip trip. Unplug the power strip before trying to locate and correct the electrical problem, then reset both circuit breakers on the power strip to restore power to the cabinet.

Maintenance

WARNING

To prevent electrical shock, disconnect the instrument and/or system from mains before cleaning. Use a dry cloth or one slightly dampened with water to clean the external case parts. Do not attempt to clean internally.

Safety symbols and instrument markings

Symbols and markings in manuals and on instruments alert you to potential risks, provide information about conditions, and comply with international regulations. [Table 15](#) defines the symbols and markings you may find in a manual or on an instrument.

Table 15 Safety symbols and instrument markings











Safety symbols	Definition
	Warning: risk of electric shock.
	Warning: hot surface.
	Caution: refer to instrument documentation.
	Laser radiation symbol: marked on products that have a laser output.
	Alternating current.
	Both direct and alternating current.
	Direct Current.
	Three-phase alternating current.
	Earth (ground) terminal.
	Protective earth (ground) terminal.

Table 15 Safety symbols and instrument markings (continued)














Safety symbols	Definition
	Frame or chassis terminal.
	Terminal is at earth potential. Used for measurement and control circuits designed to be operated with one terminal at earth potential.
	Terminal for neutral conductor on permanently installed equipment.
	Terminal for line conductor on permanently installed equipment.
	Standby (supply); units with this symbol are not completely disconnected from AC mains when this switch is in the standby position. To completely disconnect the unit from AC mains, either disconnect the power cord, or have a qualified/licensed electrician install an external switch.
	OFF (supply); a switch with this symbol opens the instrument's power supply circuit, disconnecting it with the mains supply.
	ON (supply); a switch with this symbol closes the instrument's power supply circuit, connecting it with the mains supply.
Instrument markings	Definition
	The CE mark is a registered trademark of the European Community.
	This symbol indicates compliance with the China RoHS regulations for paper/fiberboard packaging.
	China RoHS regulations include requirements related to packaging, and require compliance to China standard GB 18455-2001.
	This symbol indicates separate collection for electrical and electronic equipment, mandated under EU law as of August 13, 2005. All electric and electronic equipment is required to be separated from normal waste for disposal. (Reference WEEE Directive, 2002/96/EC).
	The CSA mark is a registered trademark of the CSA-International. This instrument complies with Canada CSA 22.2 No. 61010-1-04.
	The C-tick mark is a registered trademark of the Spectrum Management Agency of Australia. This signifies compliance with the Australian EMC Framework regulations under the terms of the Radio Communications Act of 1992.

Table 15 Safety symbols and instrument markings (continued)

Safety symbols	Definition
1SM1-A	This text indicates that the instrument is an Industrial Scientific and Medical Group 1 Class A product (CISPER 11, Clause 4).
ICES/NMB-001	This text indicates product compliance with the Canadian Interference-Causing Equipment Standard (ICES-001).

Declaration of Conformity

You may obtain a copy of the manufacturer's Declaration of Conformity at <http://www.agilent-pra.com/DoC/search.htm> or through your local Agilent Technologies Service Center. For contact information visit <http://www.agilent.com>.

Compliance with German noise requirements

This is to declare that this instrument or system is in conformance with the German Regulation on Noise Declaration for Machines (Laermangabe nach der Maschinenlaermverordnung –3.GSGV Deutschland).

Table 16 German noise requirements summary

Acoustic Noise Emission/Geraeuschemission	
LpA <70 dB	LpA <70 dB
Operator position	am Arbeitsplatz
Normal position	normaler Betrieb
per ISO 7779	nach DIN 45635 t.19

Compliance with Canadian EMC requirements

This ISM device complies with Canadian ICES-001.
Cet appareil ISM est conforme a la norme NMB du Canada.

Service and Support

Any adjustment, maintenance, or repair of this product must be performed by qualified personnel. Contact your Agilent Technologies Service Center for assistance.

WARNING

There are no user serviceable parts inside the system. Any servicing instructions are for use by qualified personnel only. To avoid electrical shock, do not perform any servicing unless you are qualified to do so.

WARNING

The opening of covers or removal of parts is likely to expose dangerous voltages. Disconnect the product from all voltage sources while it is being opened.

Service and Support Options

The analyzer's standard warranty is a one-year return to Agilent Technologies service warranty.

NOTE

There are many other repair and calibration options available from the Agilent Technologies support organization. These options cover a range of service agreements with varying response times. Contact Agilent for additional information on available service agreements for this product.

Contacting Agilent

Assistance with test and measurements needs and information or finding a local Agilent office are available on the Web at:
<http://www.agilent.com/find/assist>

You can also purchase accessories or documentation items on the Internet at:
<http://www.agilent.com/find>

If you do not have access to the Internet, contact your field engineer.

NOTE

In any correspondence or telephone conversation, refer to the Agilent product by its model number and full serial number. With this information, the Agilent representative can determine the warranty status of your unit.

Shipping Your Analyzer to Agilent for Service or Repair

NOTE

Agilent Technologies reserves the right to reformat or replace the internal hard disk drive in your analyzer as part of its repair. This will erase all user information stored on the hard disk. It is imperative, therefore, that you make a backup copy of your critical test data located on the analyzer's hard disk before shipping it to Agilent for repair.

If you wish to send your instrument to Agilent Technologies for service or repair:

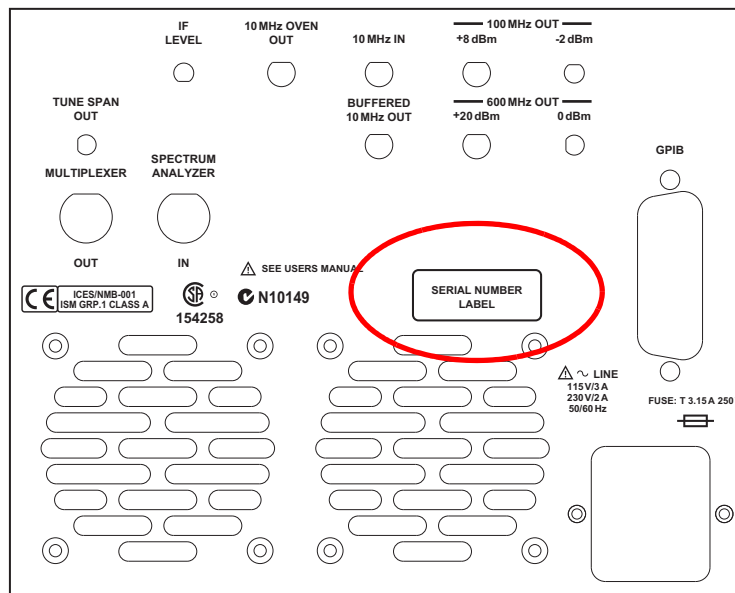
- Include a complete description of the service requested or of the failure and a description of any failed test and any error message.
- Ship the analyzer using the original or comparable antistatic packaging materials.
- Contact Agilent for instructions on where to ship your analyzer.

Return Procedure

In any correspondence or telephone conversations with Agilent Technologies, please refer to the instrument by its model number (N5501A, for example) and serial number. With this information, the customer engineer can determine whether your instrument is still within its warranty period and provide accurate shipping information.

Determining your instrument's serial number

When Agilent Technologies manufactures an instrument, it is given a unique serial number. This serial number appears on a label on the rear panel of the instrument (see Figure 43). The serial number has two parts. The first part makes up the prefix and consists of four digits and a letter. The second part makes up the suffix and consists of the last five digits on the label. The serial number prefix is the same for all identical instruments; it changes only if the electrical or physical functionality differs between instruments. However, the serial number suffix changes sequentially from instrument to instrument to uniquely identify every one.



n5501_2_rear_pnl
24 Feb 04 rev 1

Figure 43 Serial number location

Shipping the instrument

Use the following procedure to package and ship your instrument for service. For instructions on removing an instrument from the system and re-installing it, refer to the system user's guide.

To package the instrument for shipping

Step	Notes
1 Place the instrument in its original packaging materials.	<ul style="list-style-type: none"> If the original packaging materials are not available, use a professional packaging service. Contact your Agilent Service Center for more information.
2 Surround the instrument with at least 3 to 4 inches of its original packing material or bubble-pack to prevent the instrument from moving in its shipping container.	
3 After wrapping it with packing material, place the instrument in its original shipping container or a strong shipping container that is made of double-walled corrugated cardboard with 159 kg (350 lb) bursting strength.	<ul style="list-style-type: none"> The shipping container must be large and strong enough to accommodate your instrument and allow at least 3 to 4 inches on all sides for packing material.
4 Seal the shipping container securely with strong nylon adhesive tape.	
5 Mark the shipping container "FRAGILE, HANDLE WITH CARE" to help ensure careful handling.	
6 Use the address obtained from your Agilent customer engineer.	
7 Retain copies of all shipping papers.	

CAUTION

Damage can result if the original packaging materials are not used. Packaging materials should be anti-static and cushion the downconverter on all sides. NEVER USE STYRENE PELLETS IN ANY SHAPE AS PACKAGING MATERIALS. They do not adequately cushion the instrument or prevent it from moving in the shipping container. Styrene pellets can also cause equipment damage by generating static electricity or by lodging in fan motors.

A Service, Support, and Safety Information